

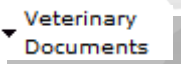



European
Commission

TRAde Control and Expert System (TRACES)

Each **Central or Regional** Competent Authority, depending on the Member State organisation, shall send by e-mail or fax, Part I of all **Intra-EU health certificates** (INTRA) and **Common Veterinary Entry Documents** (CVED) to the destination country of the consignment, if the [TRACES Production environment](#) is unavailable for **more than 24 hours**.

Empty certificate models can be downloaded from the [TRACES Training environment](#). Use your personal login of the TRACES Production environment, to login to the Training environment:

Consult the  menu and the  submenu.

If the TRACES Training environment should also be affected, you may request a copy of the empty certificate model directly to the **TRACES Team**:

- * e-Mail: sante-traces@ec.europa.eu
- * Telephone: +32 2 29 76 350
- * Fax: +32 2 29 94 314

The information must be introduced in the TRACES Production environment by the involved competent authority, once the environment has been re-established.

CONTINGENCY PLAN

Country	Intra-EU trade (Fax/E-mail)		Import (Fax/E-mail)	
		<i>Live animals</i>	<i>NHC *</i>	<i>HC **</i>
AT	+43 7221 6003472	+43 7221 6003472	+43 7221 6003472	+43 7221 6003472
	josef.haider@bmg.gv.at	josef.haider@bmg.gv.at	josef.haider@bmg.gv.at	josef.haider@bmg.gv.at
BE	+32 22 11 84 70	+32 22 11 84 70	+32 22 11 84 70	+32 22 11 84 70
	traces.belgium@favv-afsca.fgov.be	traces.belgium@favv-afsca.fgov.be	traces.belgium@favv-afsca.fgov.be	traces.belgium@favv-afsca.fgov.be
BG	+35 92 91 59 874	+35 92 91 59 874	+35 92 91 59 874	+35 92 91 59 874
	vesselin.borissov@nvms.government.bg	vesselin.borissov@nvms.government.bg	vesselin.borissov@nvms.government.bg	vesselin.borissov@nvms.government.bg
CH	+41 58 463 85 70	+41 58 463 85 70	+41 58 463 85 70	+41 58 463 85 70
	traces@blv.admin.ch	traces@blv.admin.ch	traces@blv.admin.ch	traces@blv.admin.ch
CY	+35 72 28 05 176	+35 72 28 05 176	+35 72 28 05 176	+35 72 28 05 176
	animal.health@vs.moa.gov.cy HPipis@vs.moa.gov.cy AKonis@vs.moa.gov.cy ssavva@vs.moa.gov.cy	HPipis@vs.moa.gov.cy ssavva@vs.moa.gov.cy	HPipis@vs.moa.gov.cy ssavva@vs.moa.gov.cy	HPipis@vs.moa.gov.cy ssavva@vs.moa.gov.cy
CZ	+42 02 27 01 01 95	+42 02 27 01 01 95	+42 02 27 01 01 91	+42 02 27 01 01 91
	traces-cz@svscr.cz	traces-cz@svscr.cz	traces-cz@svscr.cz	traces-cz@svscr.cz
DE	+49 228 99529 4401	+49 228 99529 4401	+49 228 99529 4401	+49 228 99529 4401
	traces@bmel.bund.de	traces@bmel.bund.de	traces@bmel.bund.de	traces@bmel.bund.de
DK	+45 72 27 65 01	+45 72 27 65 01	+45 72 27 65 01	+45 72 27 65 01
	14@fvst.dk	14@fvst.dk	14@fvst.dk	30@fvst.dk
EE	+372 621 1441	+372 621 1441	+372 621 1441	+372 621 1441
	traces@vet.agri.ee	traces@vet.agri.ee	traces@vet.agri.ee	traces@vet.agri.ee
ES	+34 91 34 78 299	+34 91 347 82 48	+34 91 347 82 48	+34 91 36 01 343
	traces@magrama.es	sgsveget@magrama.es	sgsveget@magrama.es	saniext@msssi.es
FI	+358295304355	+358 29 5304336	+358 29 5304336	+358 29 5304336
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GR	+30 21 08 25 26 73 ka6u026@minagric.gr	+30 21 08 25 26 73 ka6u026@minagric.gr	+30 21 08 25 26 73 ka6u026@minagric.gr	+30 21 08 25 26 73 ka6u026@minagric.gr
HR	+38 51 644 38 98 TRACES@mps.hr	+38 51 644 38 98 TRACES@mps.hr	+38 51 644 38 98 TRACES@mps.hr	+38 51 644 38 98 TRACES@mps.hr
HU	+3613369099 aai@nebih.gov.hu martonl@nebih.gov.hu	+3613369099 aai@nebih.gov.hu martonl@nebih.gov.hu	+3613369099 aai@nebih.gov.hu martonl@nebih.gov.hu	+3613369099 aai@nebih.gov.hu martonl@nebih.gov.hu
IE	+35 31 67 87 360 Incident.Room@agriculture.gov.ie	+35 31 67 87 360 Incident.Room@agriculture.gov.ie	+35 31 67 87 360 Incident.Room@agriculture.gov.ie	+35 31 67 87 360 Incident.Room@agriculture.gov.ie
IS	+35 45 30 48 49 sigmar_admin@mast.is thorv_admin@mast.is	+35 45 30 48 49 sigmar_admin@mast.is thorv_admin@mast.is	+35 45 30 48 49 sigmar_admin@mast.is thorv_admin@mast.is	+35 45 30 48 49 sigmar_admin@mast.is thorv_admin@mast.is
IT	+39 06 5994 6217 alimentivet@sanita.it	+39 06 5994 6217 alimentivet@sanita.it	+39 06 5994 6217 alimentivet@sanita.it	+39 06 5994 6217 alimentivet@sanita.it
LT	+37 05 24 04 362 ljazgevicene@vet.lt sgilys@vet.lt vvt@vet.lt	+37 05 24 04 362 ljazgevicene@vet.lt sgilys@vet.lt vvt@vet.lt	+37 05 24 04 362 ljazgevicene@vet.lt sgilys@vet.lt vvt@vet.lt	+37 05 24 04 362 ljazgevicene@vet.lt sgilys@vet.lt vvt@vet.lt
LU	+35 24 07 545 Services-Veterinaires@asv.etat.lu	+35 24 07 545 Services-Veterinaires@asv.etat.lu	+35 24 07 545 Services-Veterinaires@asv.etat.lu	+35 24 07 545 Services-Veterinaires@asv.etat.lu
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	traces@mattilsynet.no	traces@mattilsynet.no	traces@mattilsynet.no	traces@mattilsynet.no
PL	+48 22 623 14 08	+48 22 623 14 08	+48 22 623 14 08	+48 22 623 14 08
	intra@wetgiw.gov.pl	animals@wetgiw.gov.pl	nhc@wetgiw.gov.pl	hc@wetgiw.gov.pl
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	mihaita.maria@ansvsa.ro pitoiu.constantin@ansvsa.ro	terbea.mariana@ansvsa.ro	terbea.mariana@ansvsa.ro	terbea.mariana@ansvsa.ro
SE	+46 36 16 38 28	+46 36 16 38 28	+46 36 16 38 28	+46 18 17 14 98
	traces@sjv.se	traces@sjv.se	traces@sjv.se	gks@slv.se
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	goran.gambiroza@gov.si traces.vurs@gov.si	goran.gambiroza@gov.si traces.vurs@gov.si	goran.gambiroza@gov.si traces.vurs@gov.si	goran.gambiroza@gov.si traces.vurs@gov.si
SK	+42 12 60 25 71 45	+42 12 60 25 71 45	+42 12 60 25 71 45	+42 12 60 25 71 45
	Traces@svssr.sk	Traces@svssr.sk	Traces@svssr.sk	Traces@svssr.sk
SM	+378 0549994355	+378 0549994355	+378 0549994355	+378 0549994355
	servizio.veterinario@iss.sm maurizio.battistini@iss.sm	servizio.veterinario@iss.sm maurizio.battistini@iss.sm	servizio.veterinario@iss.sm maurizio.battistini@iss.sm	servizio.veterinario@iss.sm maurizio.battistini@iss.sm

* Non- Human Consumption

** Human Consumption