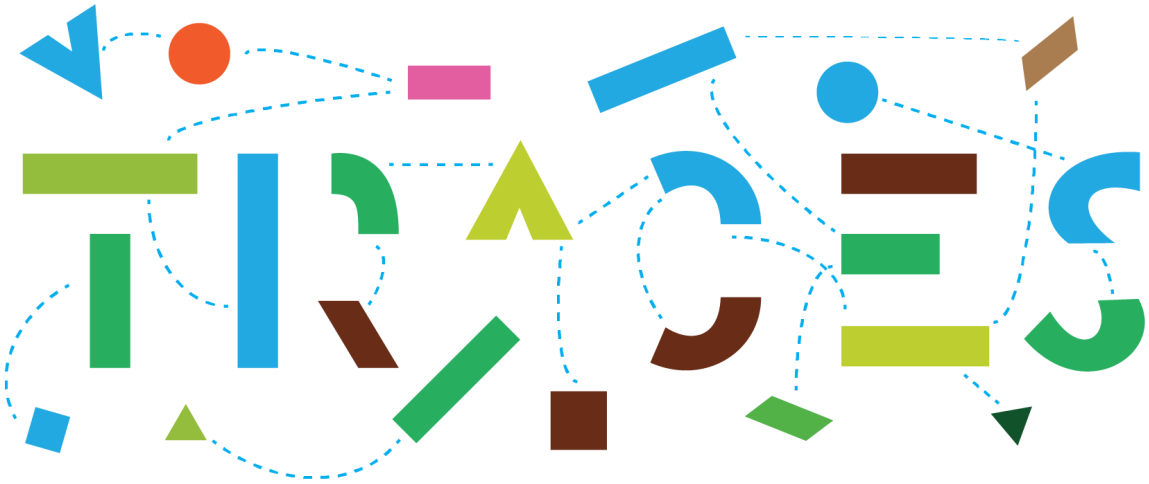
European Commission



TRACES Release Note - V.6.12.0

September 2024

Health and Food Safety

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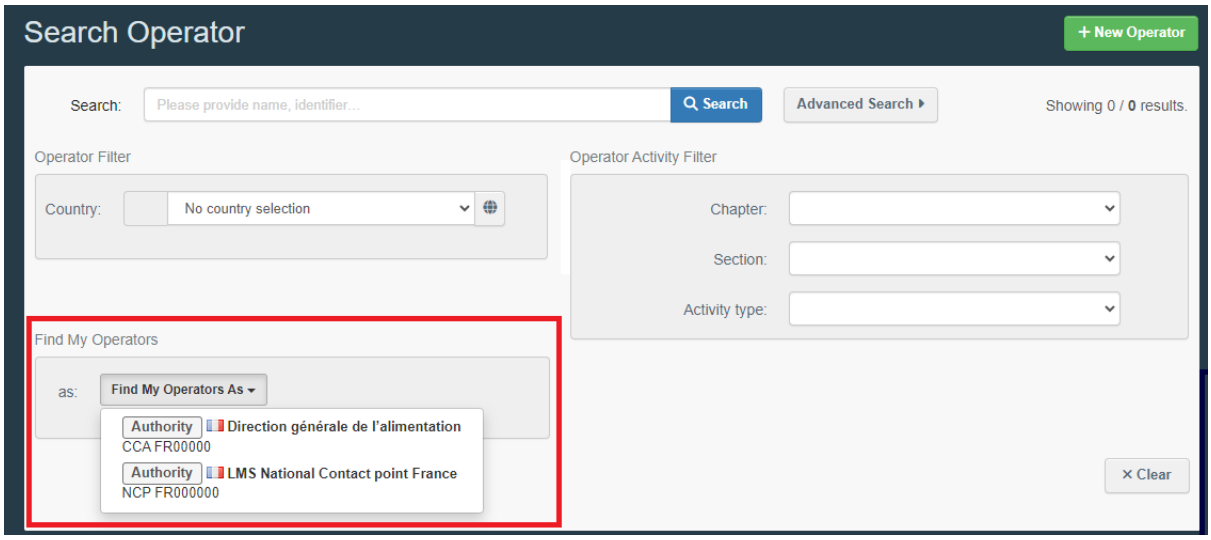
Operator Management

➡ Improvements

New search filter for operators

Authorities will have a new filter enabled for the operators' search: "**Find my operators**". With this filter authorities will be able to retrieve only operators under their direct area of responsibility. The option "Operators to Validate" will be deleted since this functionality will be covered by this new filter and the activity status ("New").

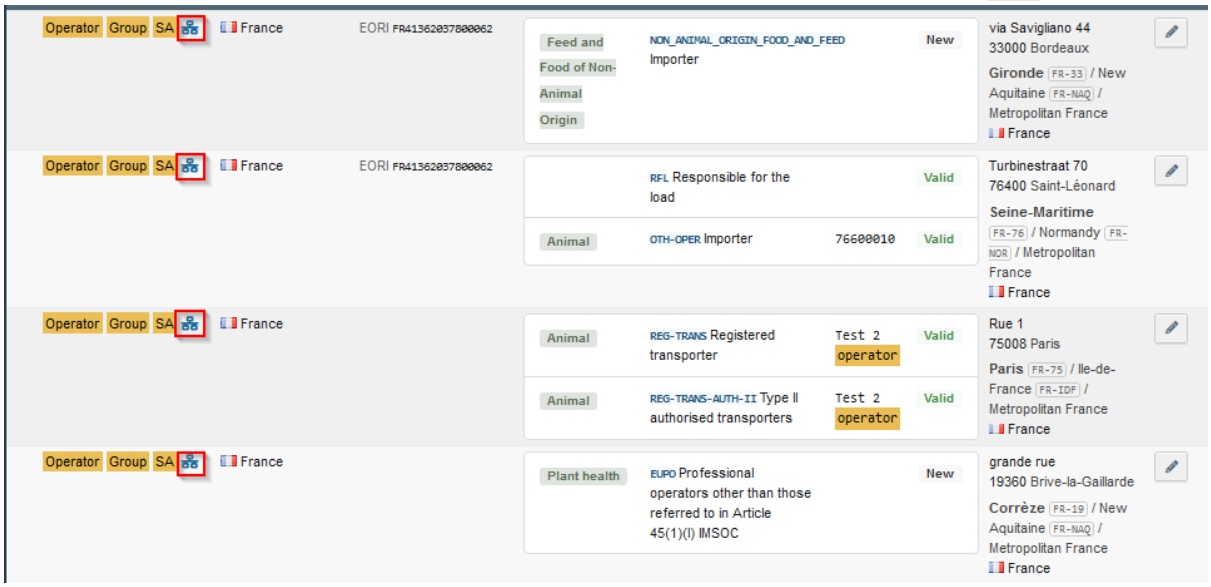


Multiple Operators in the same group: Operator Group

The introduction of the 'Operator Group' feature will allow any authority to group different establishments together in the same country under an "umbrella group", providing these establishments share the **exact same name** and in case of an activity identifier, the **same activity identifier number,** e.g. EORI number.

New functionalities have been developed to reflect the case where a company has multiple activities in different domains, e.g. Plant health and Animal fields.

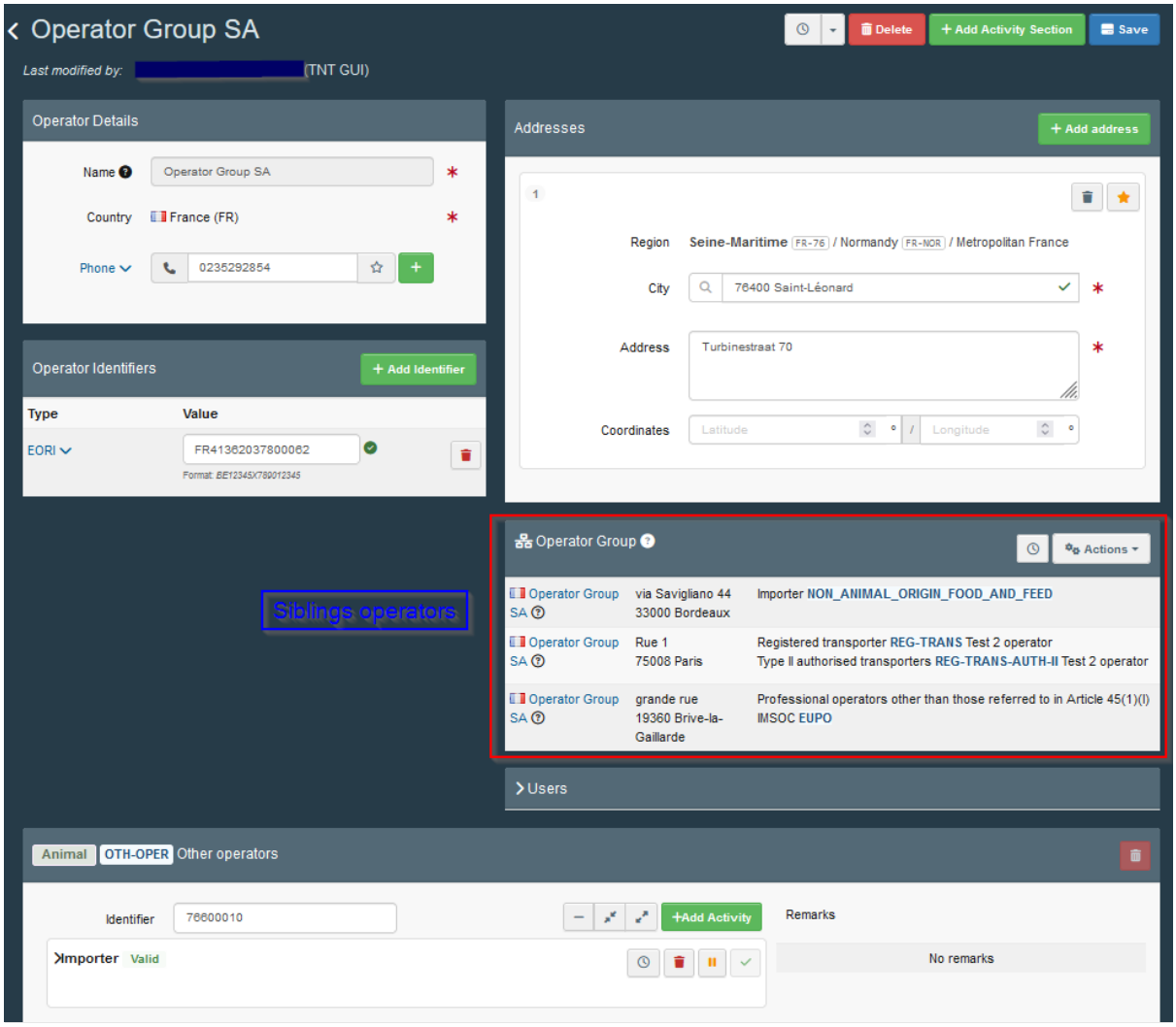
In the general search screen for operator, these groups are spotted by the symbol .



A group must be constituted by linking at least two existing establishments, regardless of their activity, Section and Chapter or location.

They must share the **same name** and, in case they have the same identifier type, the **same identifier number**, e.g. EORI number.

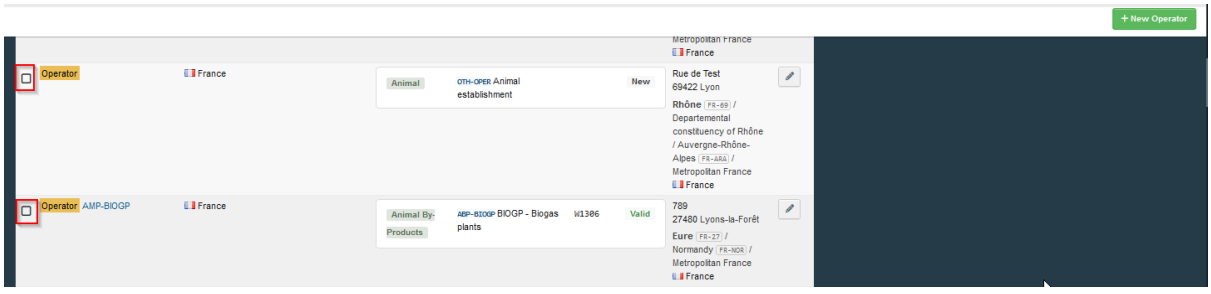
When opening the operator screen details, the siblings are listed in a dedicated field, “Operator Group”:



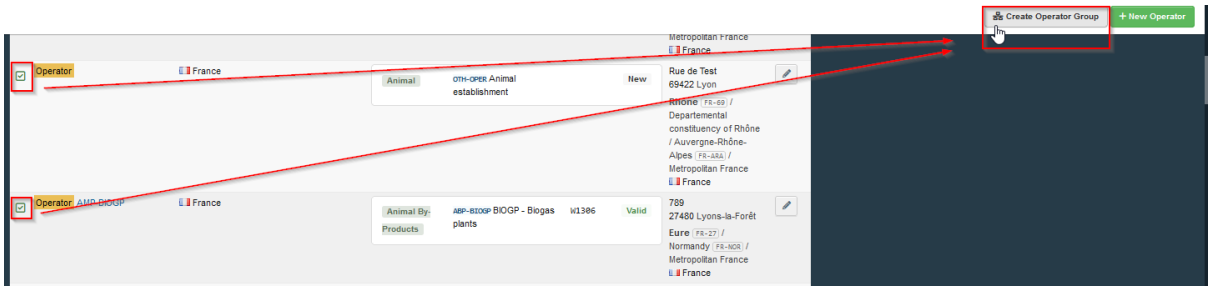
These groups can be managed by any authority users with the limitation that:
Authorities responsible for a Chapter/Domain, e.g. Plant health, **will manage, (remove, add, modify) only operators under their own Chapter/Domain** and not operator under another chapter/Domain, e.g. Food, Animal...

How to create a group?

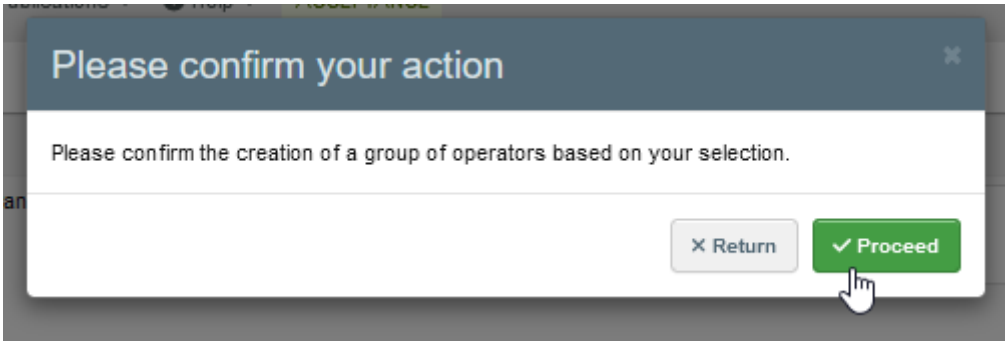
In the general search screen, mark the establishments via the tick box on the left:



A box “create operator group” will appear:

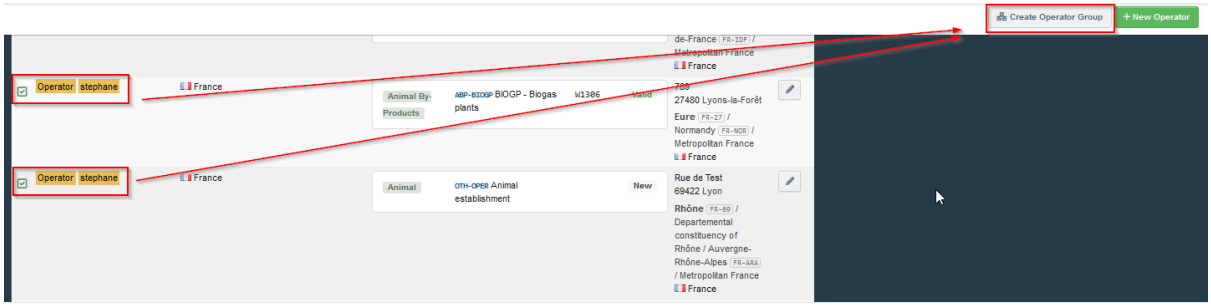


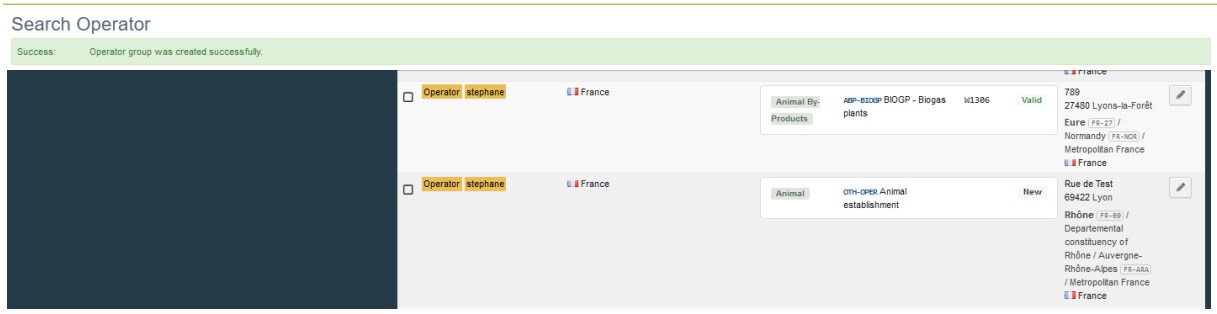
After clicking, a confirmation box pops up:



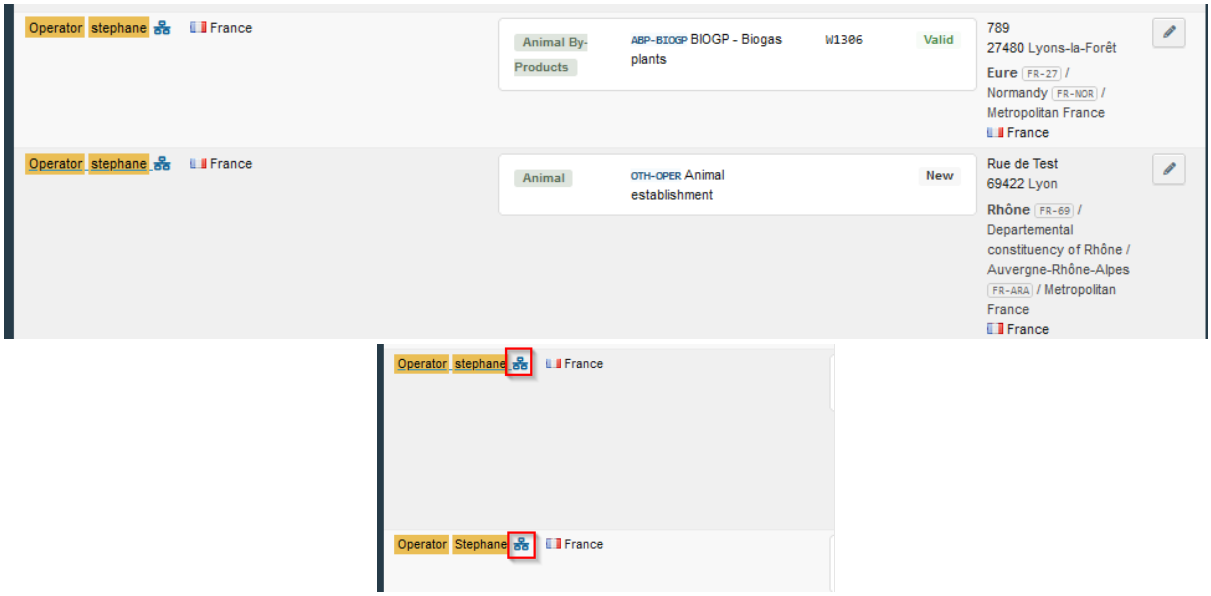
If the operators do not share the exact same name, an error message will pop-up preventing you further.

To by-pass this blockage, the authority will need to modify the operator(s) name.





When refreshing the search screen, these operators will appear with the group symbol:

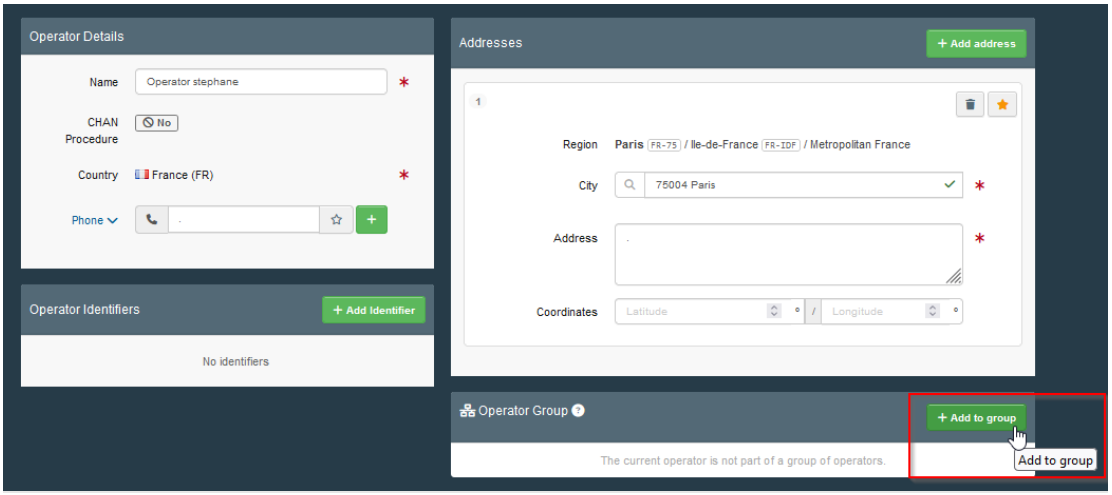


When opening an operator, the sibling(s) will be visible in the “operator group” box:

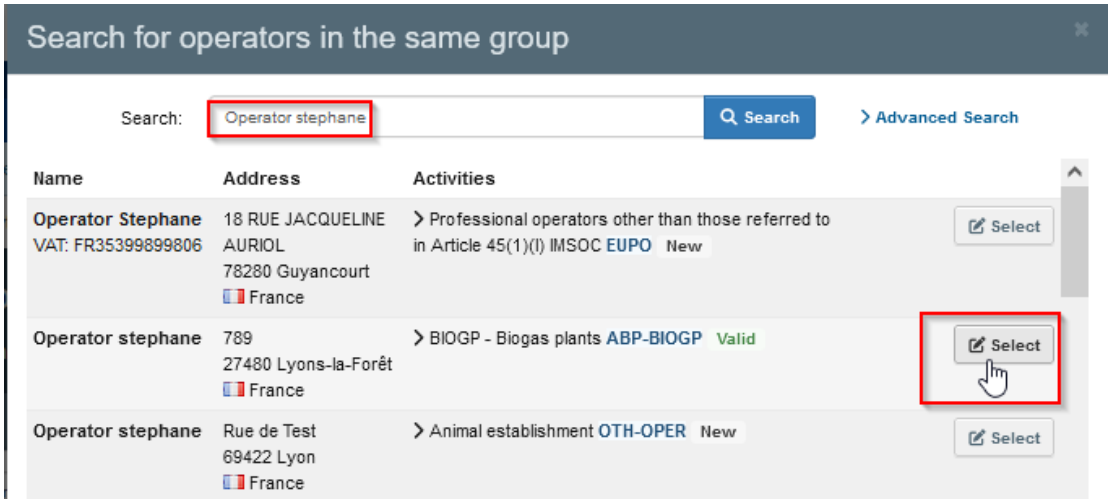
Be aware that the system is case sensitive!

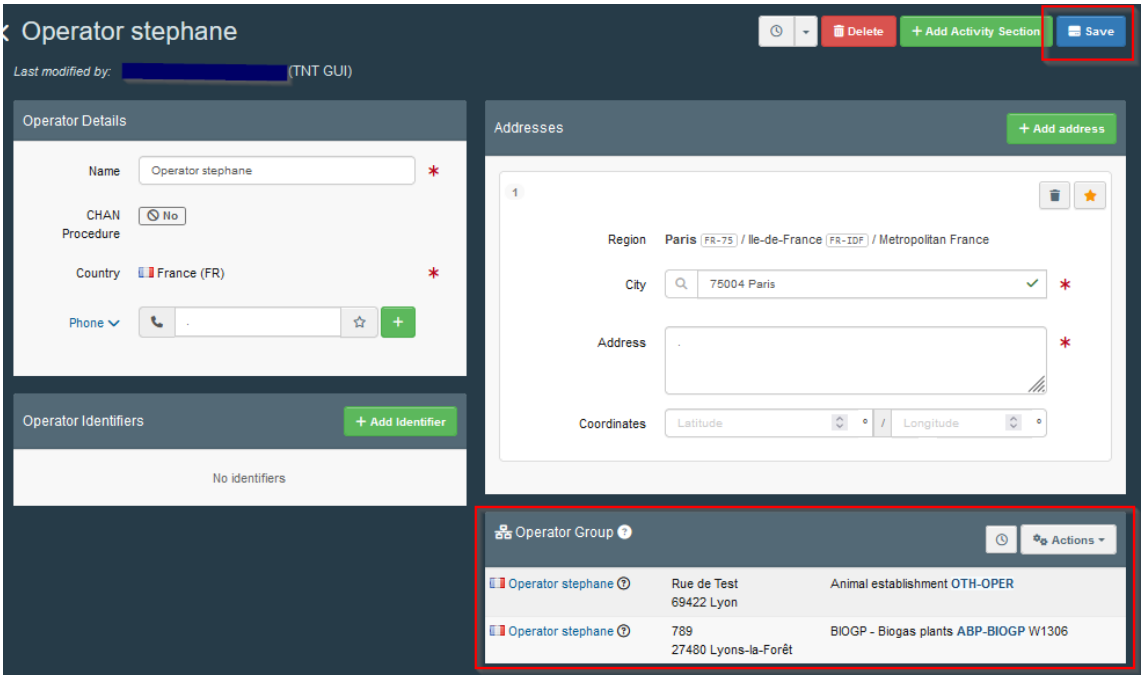
How to add a new operator to an existing group:

Open the operator, modify the operator's name is relevant to match the operator group name and then click on “Add to group”:



Search the relevant group:

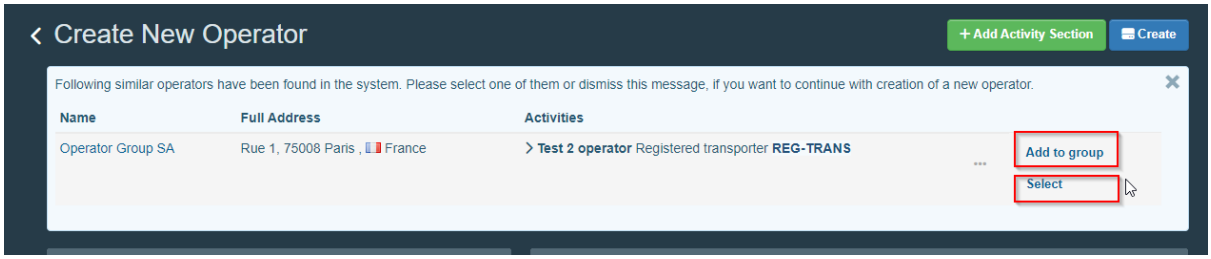




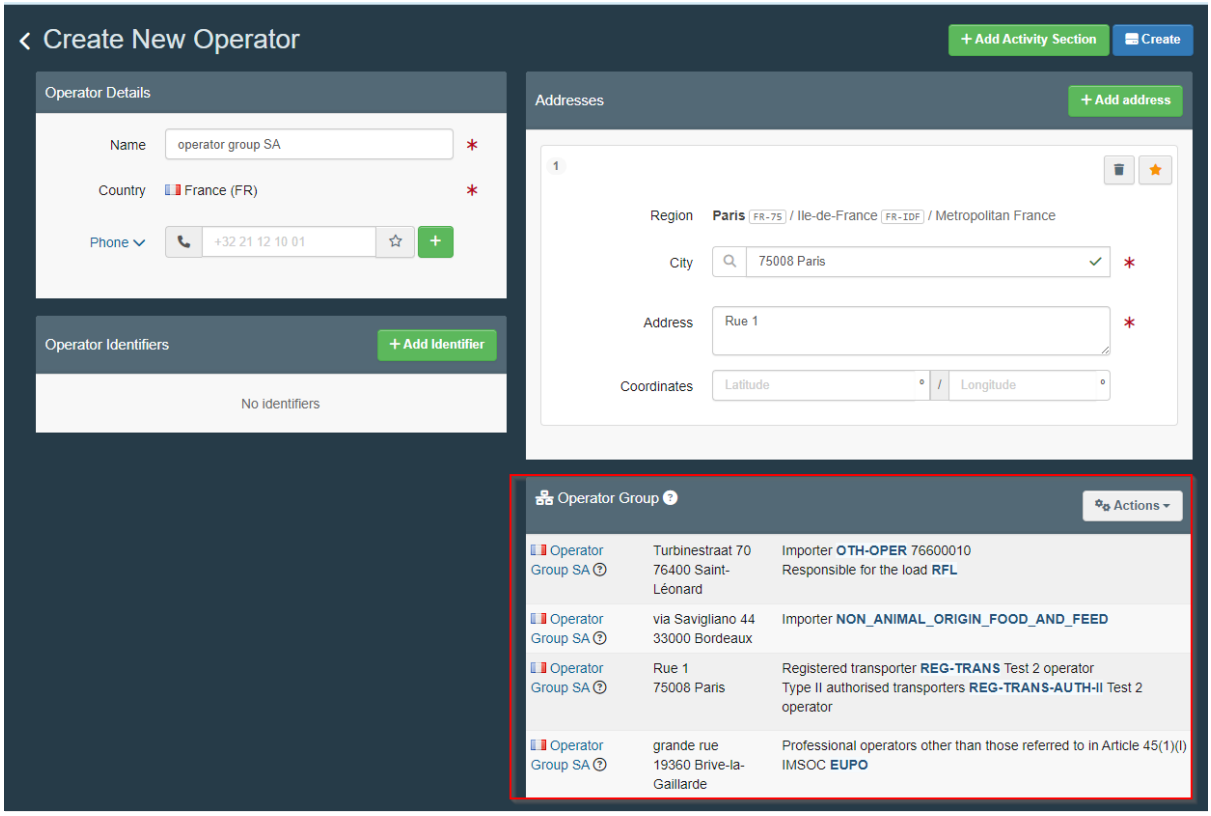
The establishment is added to the group. <u>You need to confirm by clicking on “save” on the upper right corner.</u>

<u>Detection of duplicates:</u>

When creating a new operator, the system is detecting the potential duplicate establishments, and is proposing to add the new establishment to a Group of operators:

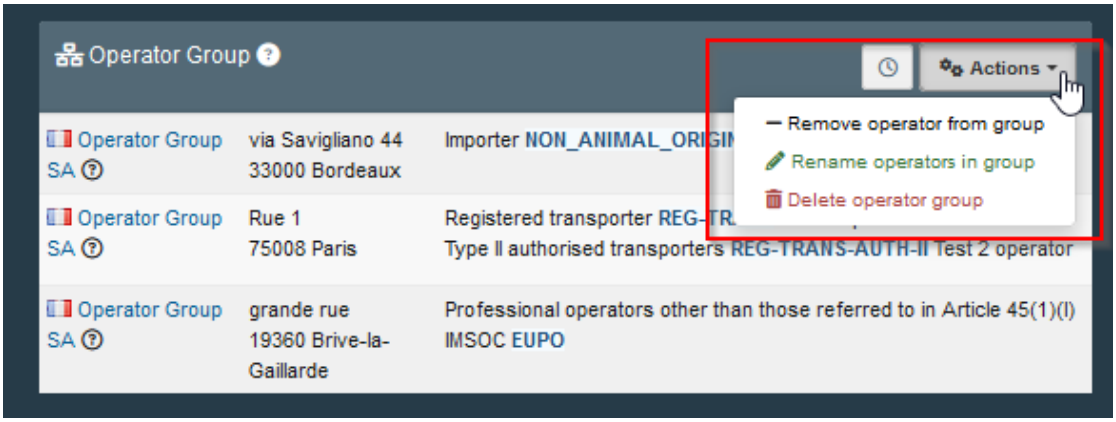


The list of sibling establishments will appear in the "operator group” box:



How to remove an operator from a group?

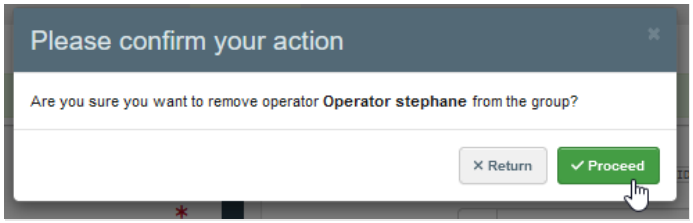
Simply click on the button “Action” in the box “Operator group”.



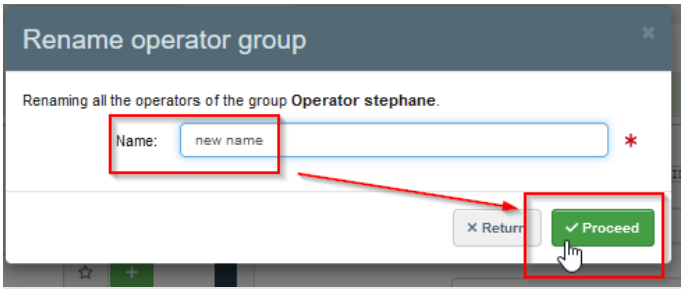
You will be able to:

- Remove an operator from the group

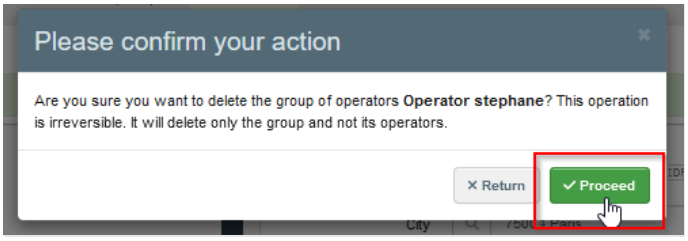
  A confirmation pop-up appears:



- Rename the group
  A pop-up with a field for new name appears:



- Delete the group.
  Please note that deleting the group will not delete the establishments, it will just separate them. A confirmation pop-up appears:



Means of Transport (MoT) management

Bug fix: Registered Transporter Management

When removing one of the linked Road vehicles from a registered transporter, the system automatically removes the first entry. This has been corrected.

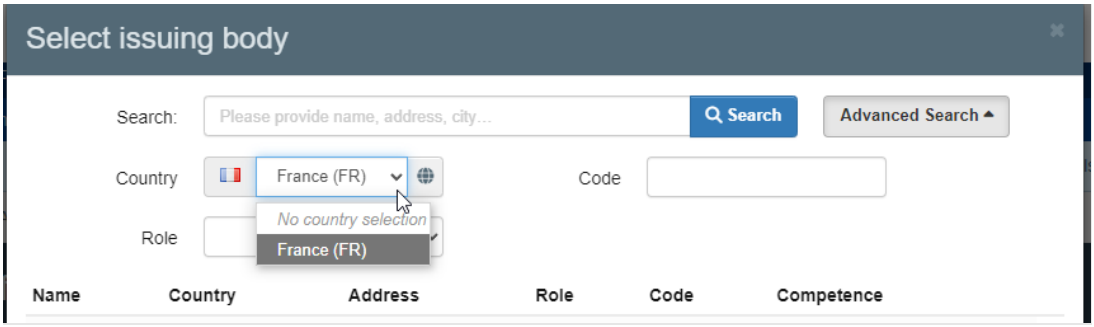
Improvements

Search for Certified Drivers and Attendants

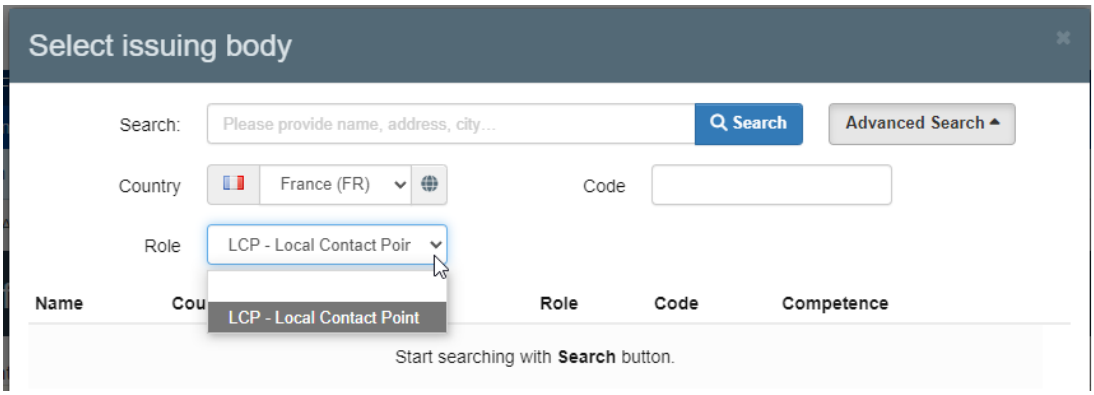
When selecting the option “attendant” the results include the entries registered as “attendant” and the registered as “both”. When searching for “driver” the results include those registered as “driver” and “both”.

Creating authority of a certified driver will assign only their own country authorities.

When creating a certified driver, the creating authority will be able to select only its own country authorities.

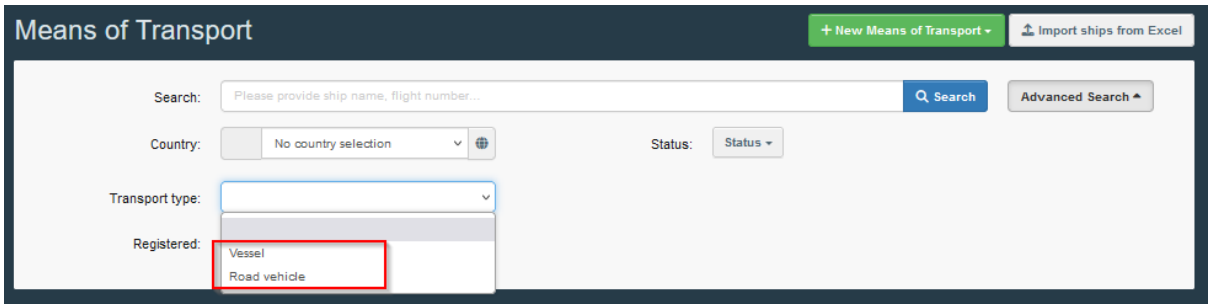


When creating a certified driver, Local Contact Point authorities, LCP, will be able to select only in the list of their national Contact Points authorities:



"Plane" and "Railway" removed from Means of transport search drop-down menu

"Planes" and railways" have been removed from the search criteria for the MoT. This change was implemented to improve and facilitate the navigation of the MoT interface where the means of transport by road used for long journeys and livestock vessels are to be registered and listed in accordance with Article 45 (1) (k) of the IMSOC Regulation (Implementing Regulation (EU) 2019/1715).

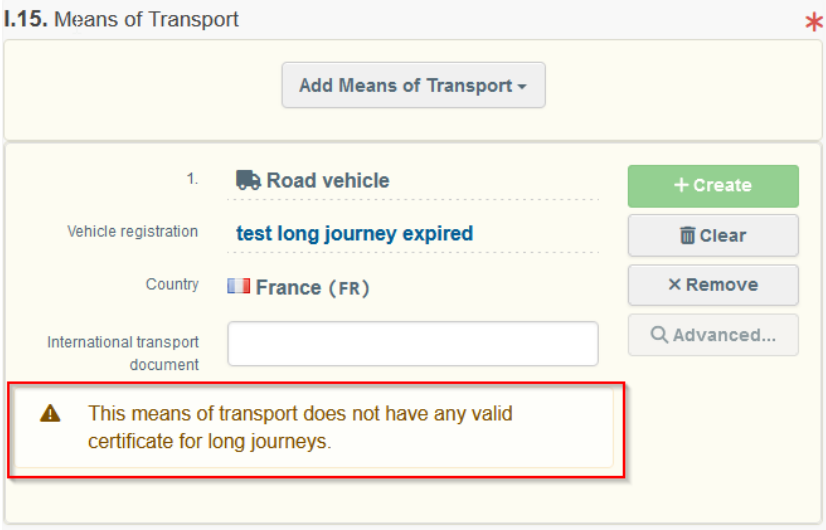


INTRA

Improvements

Warning message if MoT does not have a valid certificate of approval for long journeys

When an INTRA certificate requires a route plan and the completion and linking of a journey log is mandatory (e.g., for bovine transport exceeding 8 hours), the system will display a warning if the road vehicle selected in box I.15 (Means of Transport) lacks a valid certificate of approval for long journeys:



Warning message if the number of animals declared is too high

If the number of animals declared is too high, a warning message will be displayed. This message is not blocking, only informative:

Part III: Controls

For boxes III.8 Non-compliance with welfare legislation, III.9. Non-compliance with health legislation, III.11. Corrective action and III.13. Place of official controls the option “Other” is available. From this

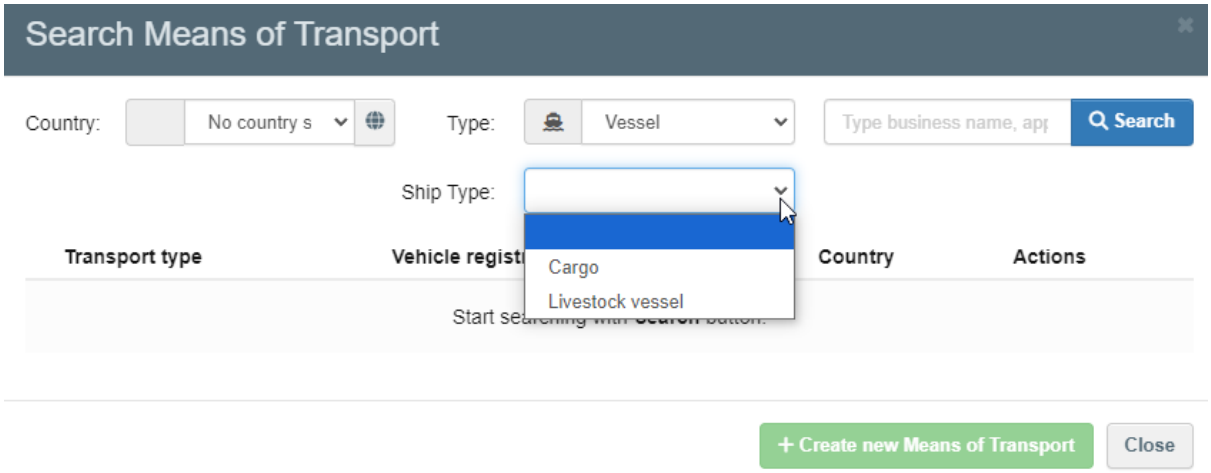
release when selecting this option, a mandatory free-text box will be displayed where the missing value will have to be recorded, otherwise the submission of the control will be blocked.

"Add Control" direct access for replaced INTRAs

If an INTRA certificate has been replaced and the authority use the direct access "+ Add control" using the original IMSOC reference number, the system will redirect them to the "replacing" entry. This fixes an issue that was reported where the 'Add control' command would not work in case the INTRA was replaced and the reference of the replaced INTRA was provided:

Cargo and Livestock vessels are only selectable in INTRA.

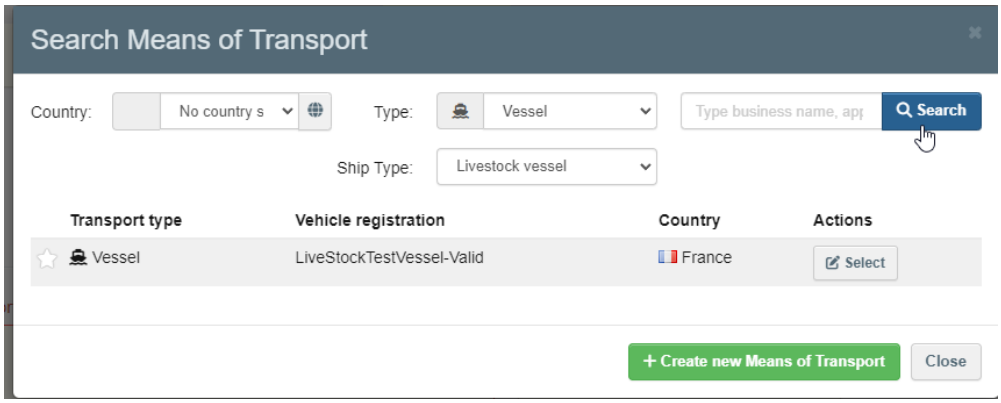
When searching for the mean of transport "vessel", only the lists of cargo and livestock vessels are available:



Please note that only Livestock vessels with a valid vessel certificate will be displayed.

Selection of livestock vessel for INTRA for animals under Reg 1/2005 displays only Livestock vessels with valid vessels certificates.

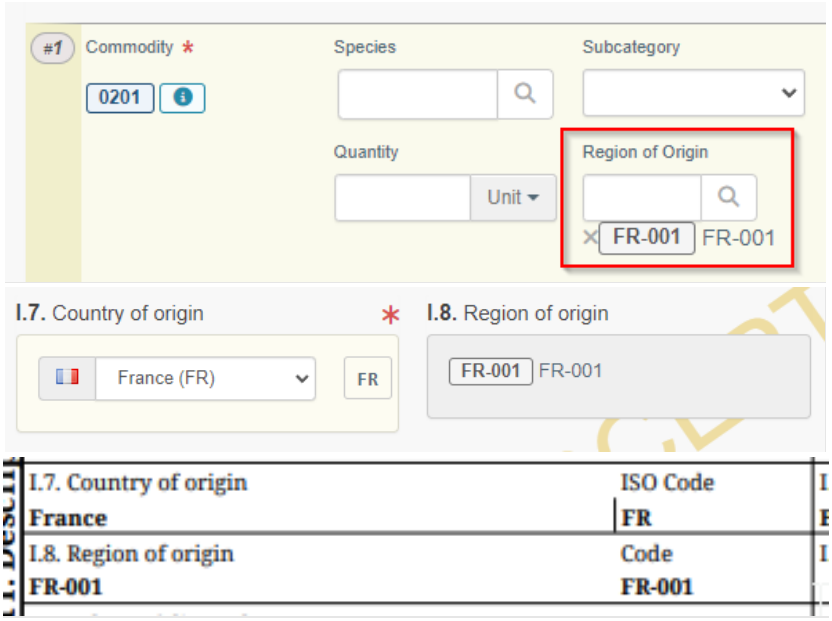
When creating an INTRA certificate for animals falling under regulation 1/2005, in case of sea transportation, only a Livestock vessel with a **valid vessel certificate** will be allowed in the box "Means of transport".



Possibility to select and indicate the region of origin in box I.8

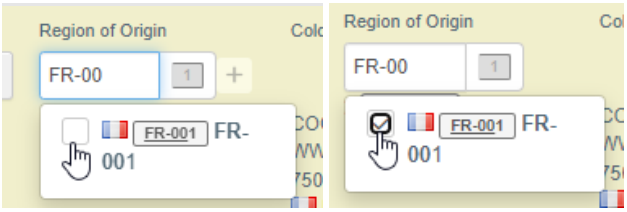
Please note that this new functionality will be progressively implemented during the coming weeks where applicable.
It is now possible to indicate the region of origin by selecting/creating this region in the descriptor box I.30.

The region created and indicated in box I.30 will then appear automatically in the box I.8 of the online certificate and in the PDF.

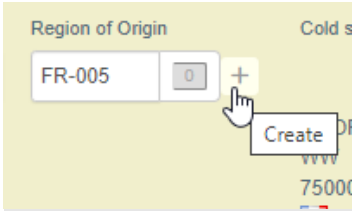


How to select or create a region in the EU INTRA?

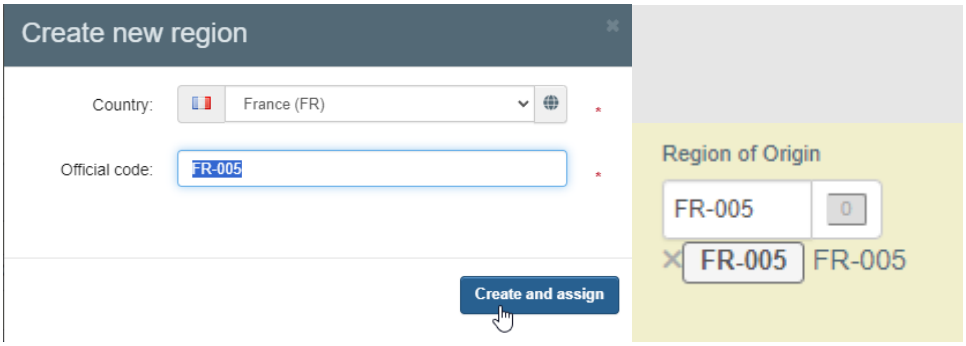
Fill in the region name in the ad-hoc field in the descriptor box I.28 and the region will appear when already existing, simply select it.



If the region does not appear, then click on the "+" sign:



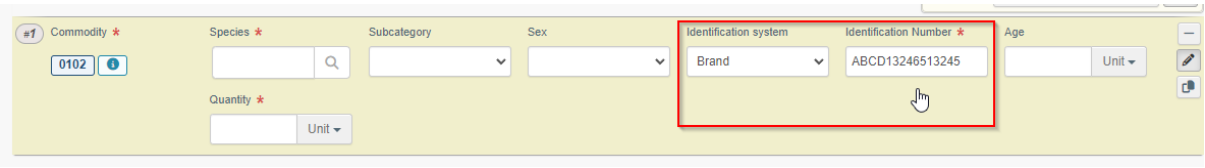
Then click on the "create and assign":



The system will form a catalogue of the created regions so these will not have to be re-created each time. If a region has already been created, by typing the first matching letters and numbers the system will suggest it for selection to the user.

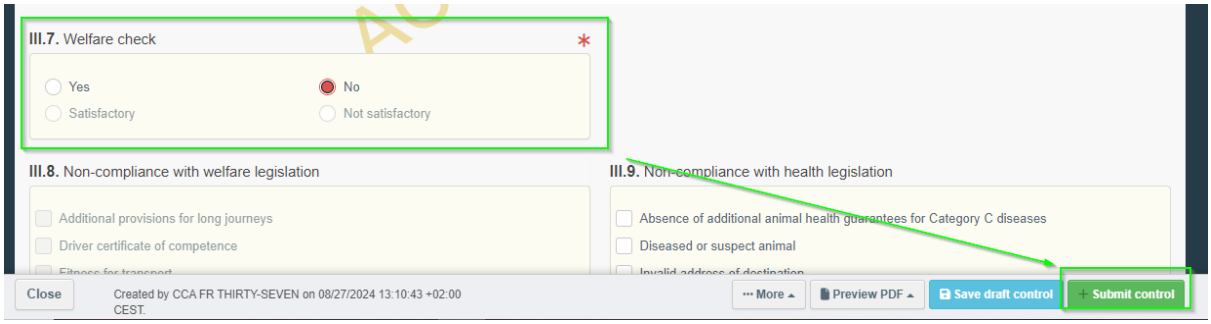
Standard format of the identification number descriptor column in box I.31.

The identification number box will allow for 15 alphanumeric characters to compose the identification number.



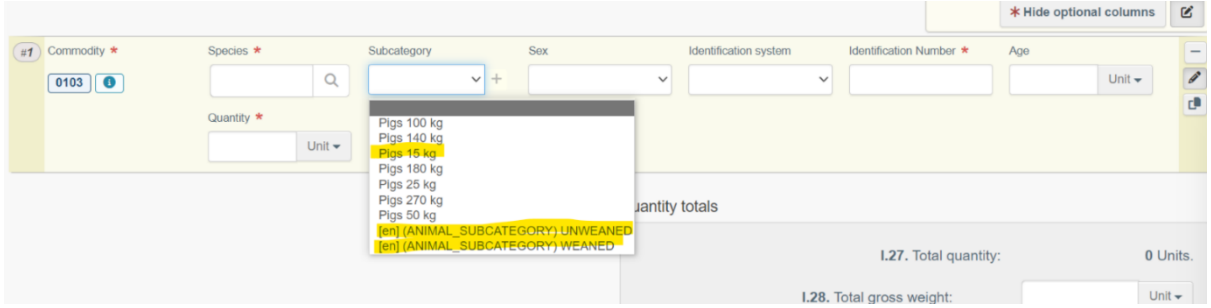
Box III.7 “Welfare checks” allows the validation of the controls when “NO” is selected

When authorities at destination issue a control, part III, they are now able to select “NO” in the box III.7 and to validate the controls.
This modification was necessary to take into account INTRA certificates where welfare checks do not apply, e.g. semen, some products of animal origin.



Add 2 animal sub-categories "Weaned" and "Unweaned"

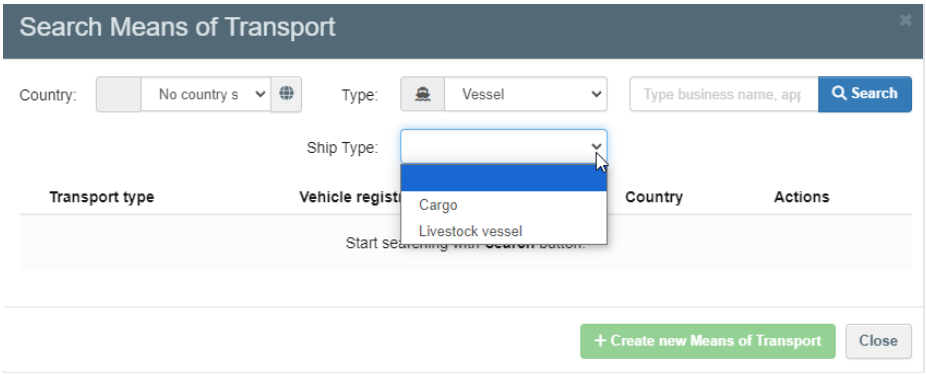
The animal sub-categories “Weaned” and “Unweaned” have been enabled in the description of the consignment for certain INTRA certificates., after the selection of this option in Intra certificates for Live Pigs commodity. The option of “Pigs 15kg” is available as a subcategory, as well, from this selection.



DOCOM

➡ Improvement: Cargo and Livestock vessels are only selectable in a DOCOM.

When searching for the mean of transport "vessel", only the lists of cargo and livestock vessels are available:

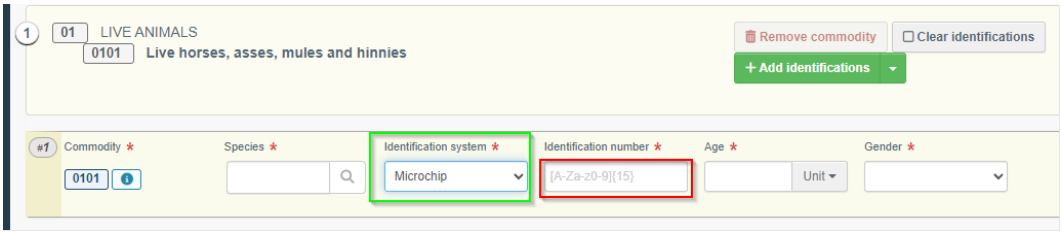


Please note that only Livestock vessels with a valid vessel certificate will be displayed.

EXPORT

➡ Improvement: Imposed format of the identification number.

The identification number box will allow for 15 alphanumeric characters to compose the identification number.

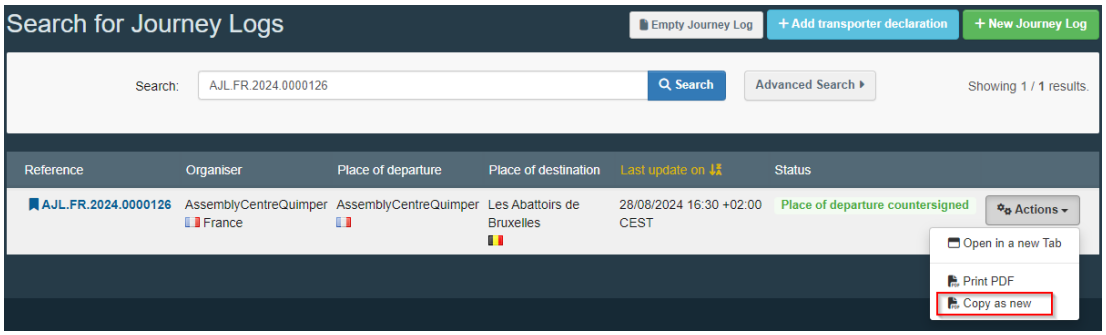


Journey Log

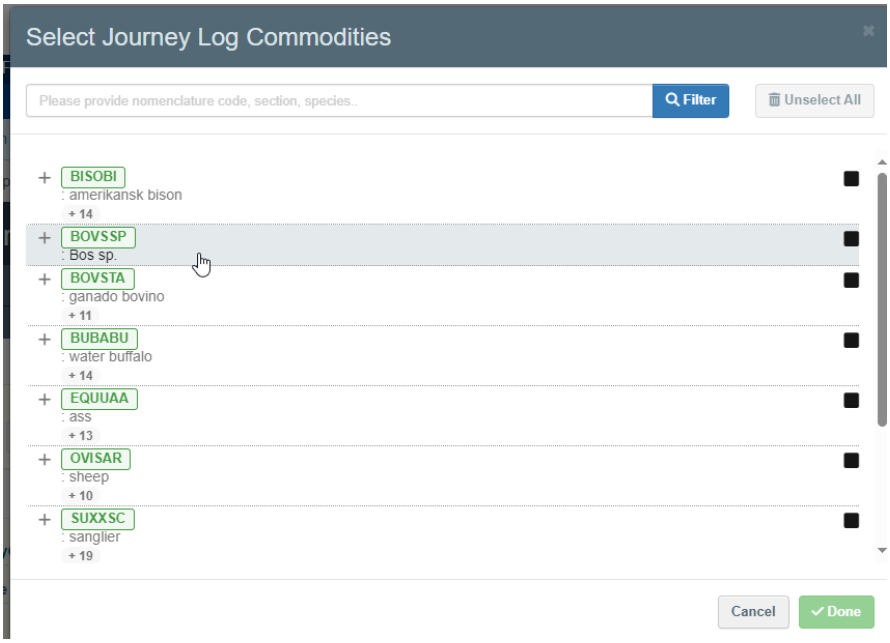
Improvements

Possibility to create a Journey Log by "Copy as new"

Like in other TRACES modules, it is now possible for operators to issue a new Journey Log by copying an existing one.
This functionality is available from the search screen:



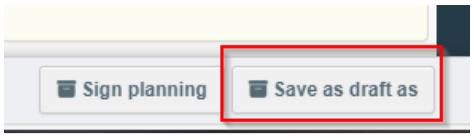
The operator is requested to introduce new species:



Otherwise, the information from the initial Journey Log is kept.

Possibility to save a Journey log as draft

Like in other TRACES modules, it is now possible for operators to save a Journey Log as draft and complete/sign it at a later stage.

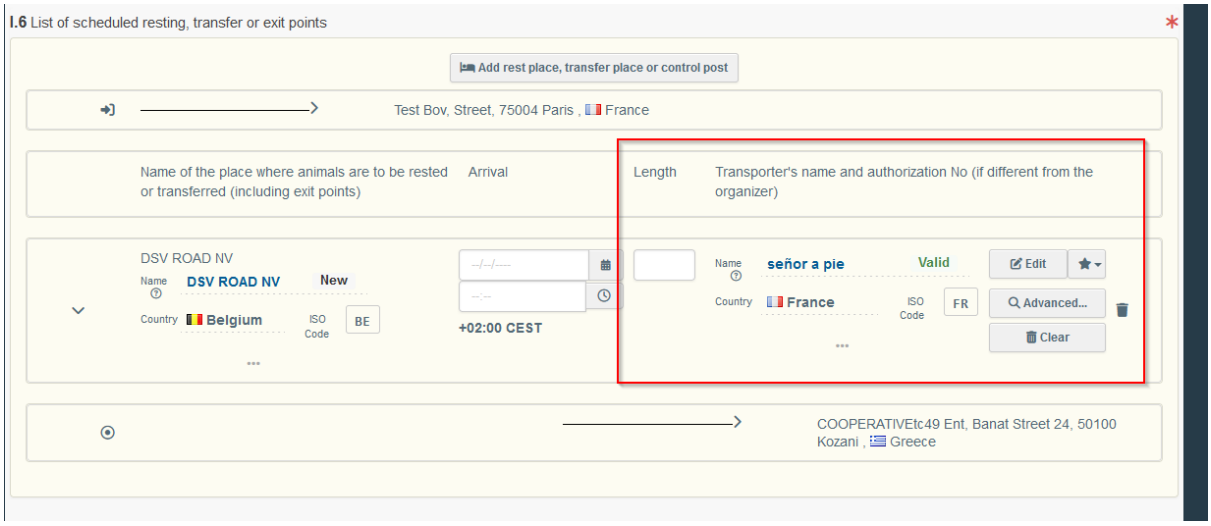


When saving as draft, a unique AJL draft number is generated:

This draft can be updated multiple time before the operator signs the Section I - Planning.

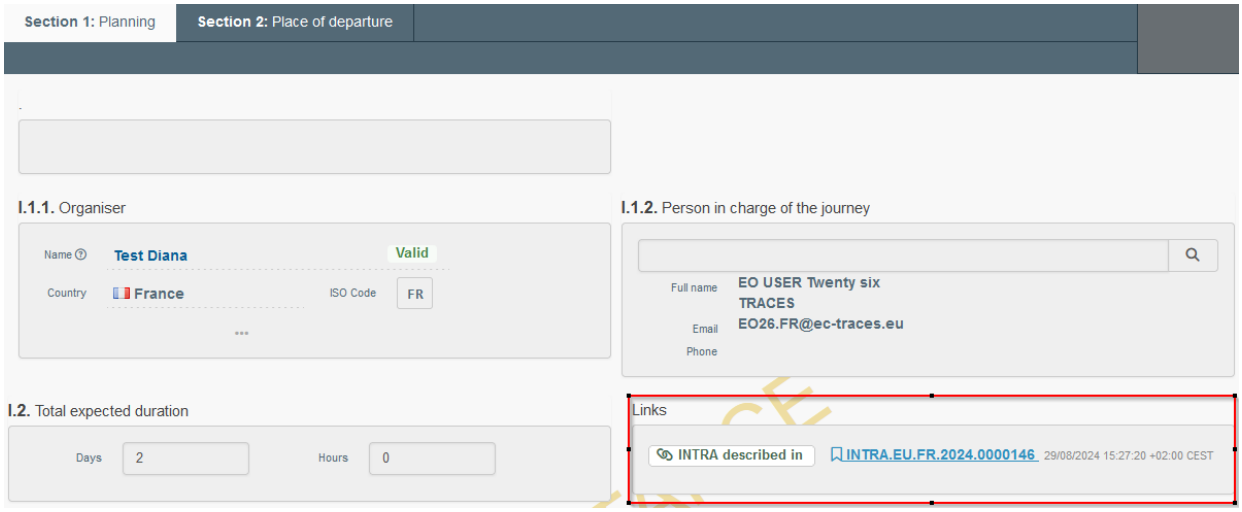
Transporter details copied from INTRA

In box I.6, when a Stop is added and a rest area indicated (rest place, transfer place or control post), the Transporter information is copied from the INTRA box I.16 TRANSPORTER, when the AJL was created from the INTRA



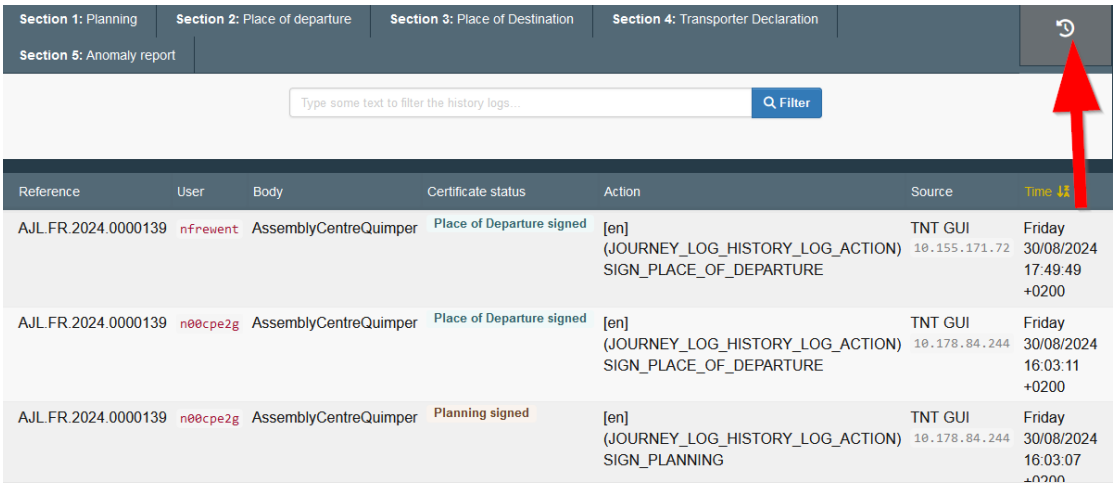
Users of Control Posts (CoP) can access related INTRAs via AJL hyperlink

When an Intra is linked to an AJL, and a CoP is added in box I.6 of the AJL, the users from this CoP can access the related INTRA when clicking in the hyperlink inside the AJL:



Authority users granted access to AJL history logs

An authority user can now access the history logs of Animal Journey Logs within his/her competence

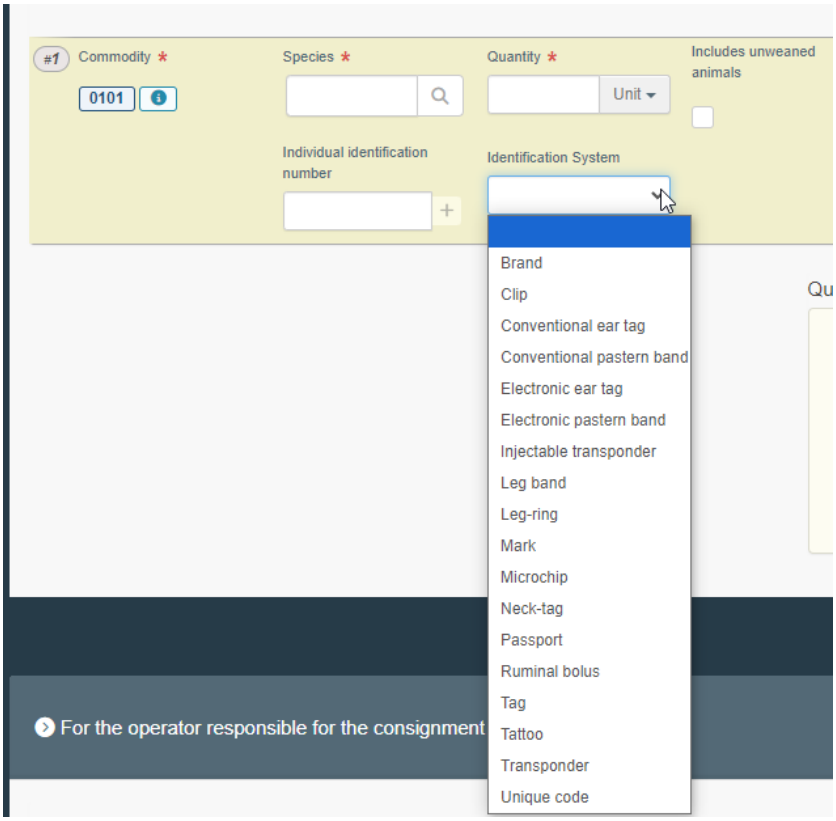


CHED-A

Improvements

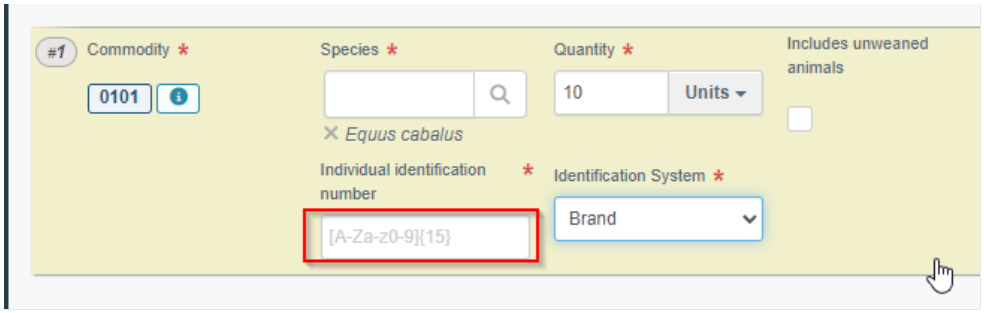
New descriptor field “Identification system”

To comply with the legislation and the information provided in the EU Import certificate, a new field, “Identification system”, will be activated in the CHED-A for the relevant CN codes:



Implementation of standard format for the identification number.

The identification number box will allow for 15 alphanumeric characters to compose the identification number:

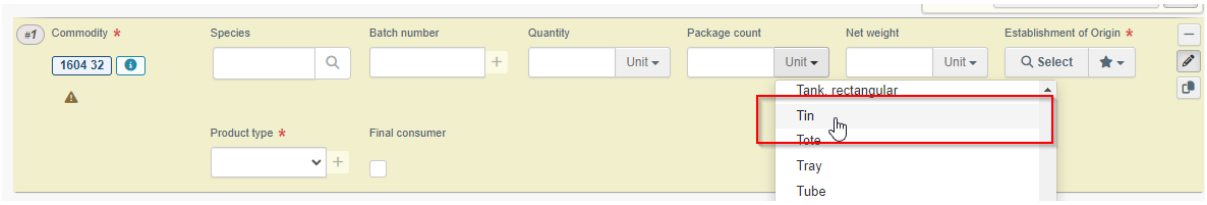


CHED-P

➡ Improvements

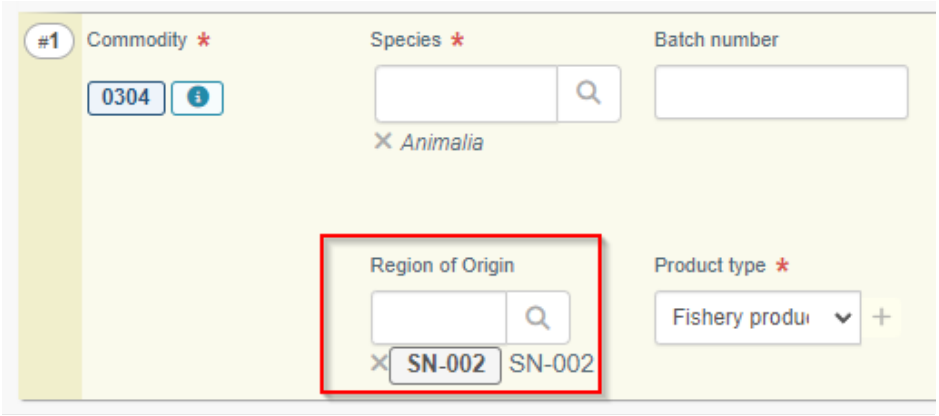
New type of packaging available: Tin:

The packaging “Tin” is now selectable under the package count drop-down menu:

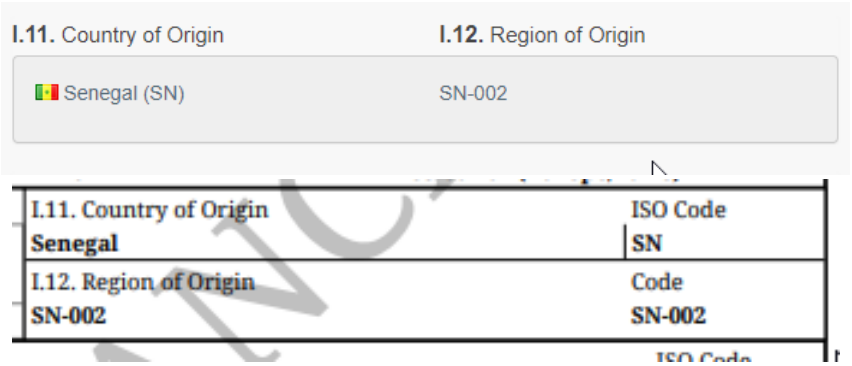


Improvement: possibility to select the region of origin

Please note that this new functionality will be progressively implemented during the coming weeks where applicable.
It is now possible to indicate the region of origin of the goods in the CHEDP, by selecting or creating this region in the descriptor column, box I.31.

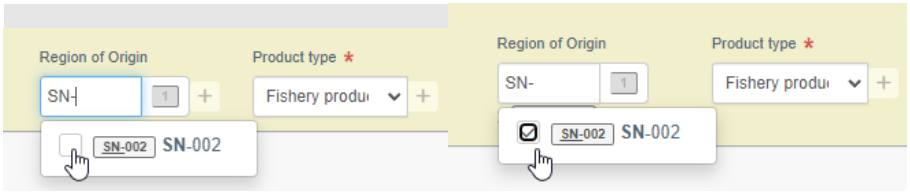


The region(s) indicated in box I.31 will automatically appear in the box I.12 in the online interface of the CHED-P and in the PDF.

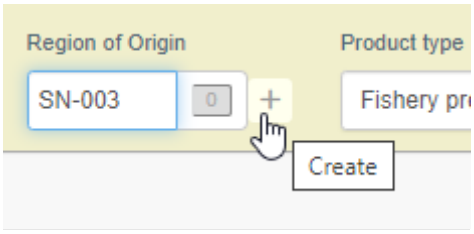


How to select or create a region in the CHED-P?

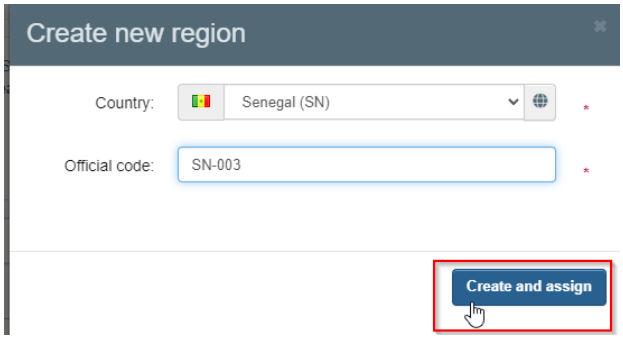
Fill in the region name in the ad-hoc field in the descriptor box I.31 and the region will appear when already existing, simply select it.



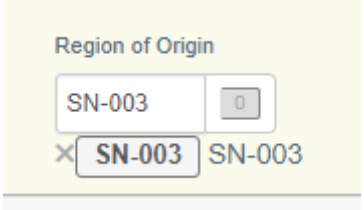
If the region does not appear, then click on the "+" sign:



Then click on "create and assign":

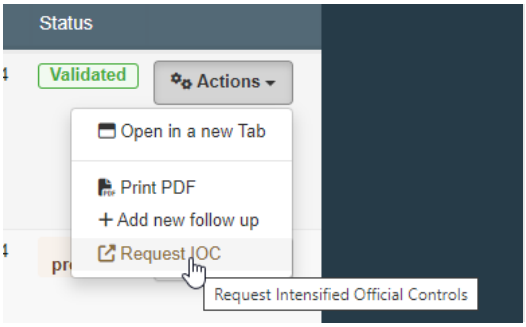


The region is directly populated:

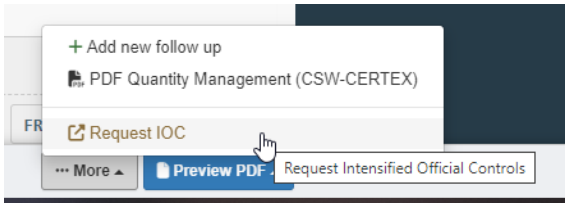


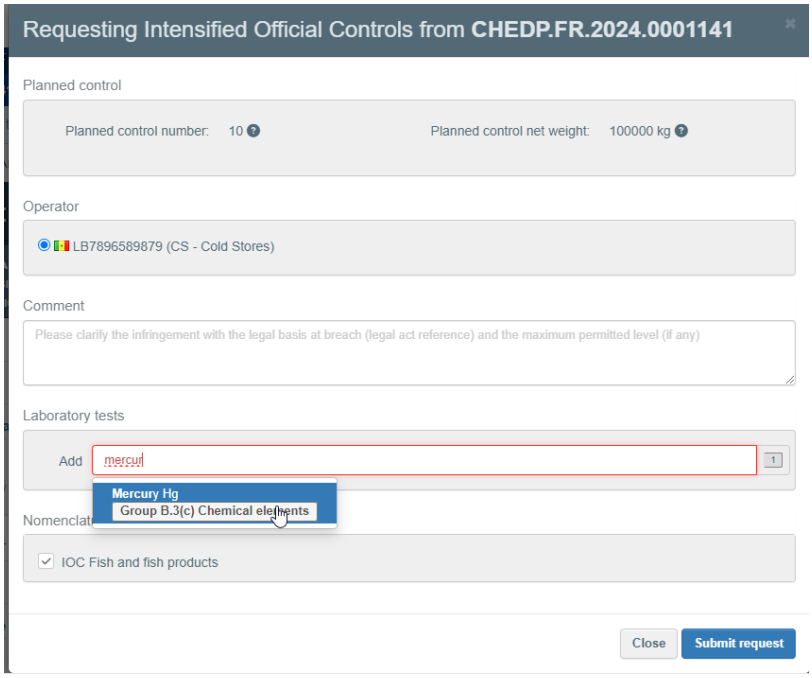
Improvement: A local Authority can now request an IOC

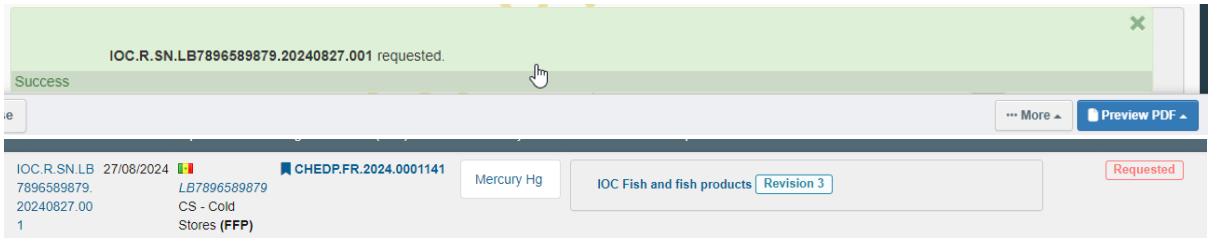
Background: So far, only a Central authority or Border Control Post authority user was able to request an Intensified Official Control, IOC.
With this improvement, this rule is extended and now also a Local authority user can request an IOC from any CHED-P. The request can be initiated via the CHED-P search screen:



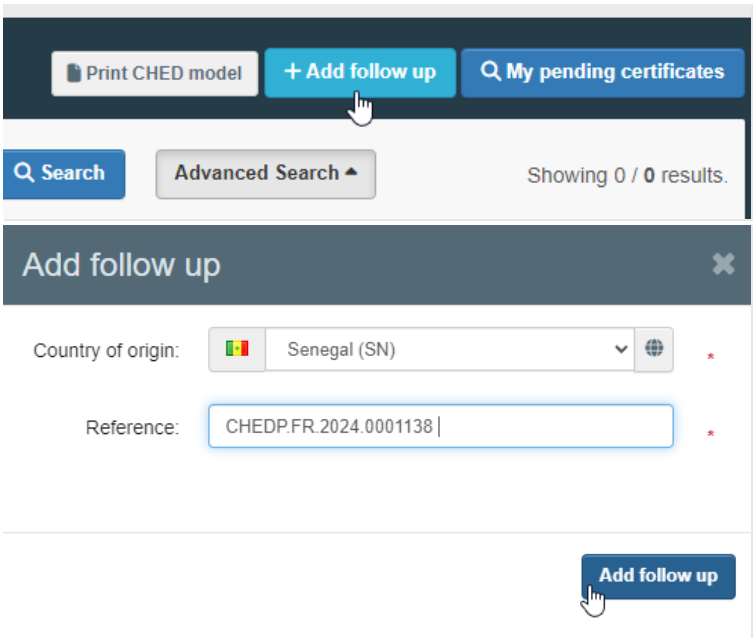
Or when the CHED-P has been opened:



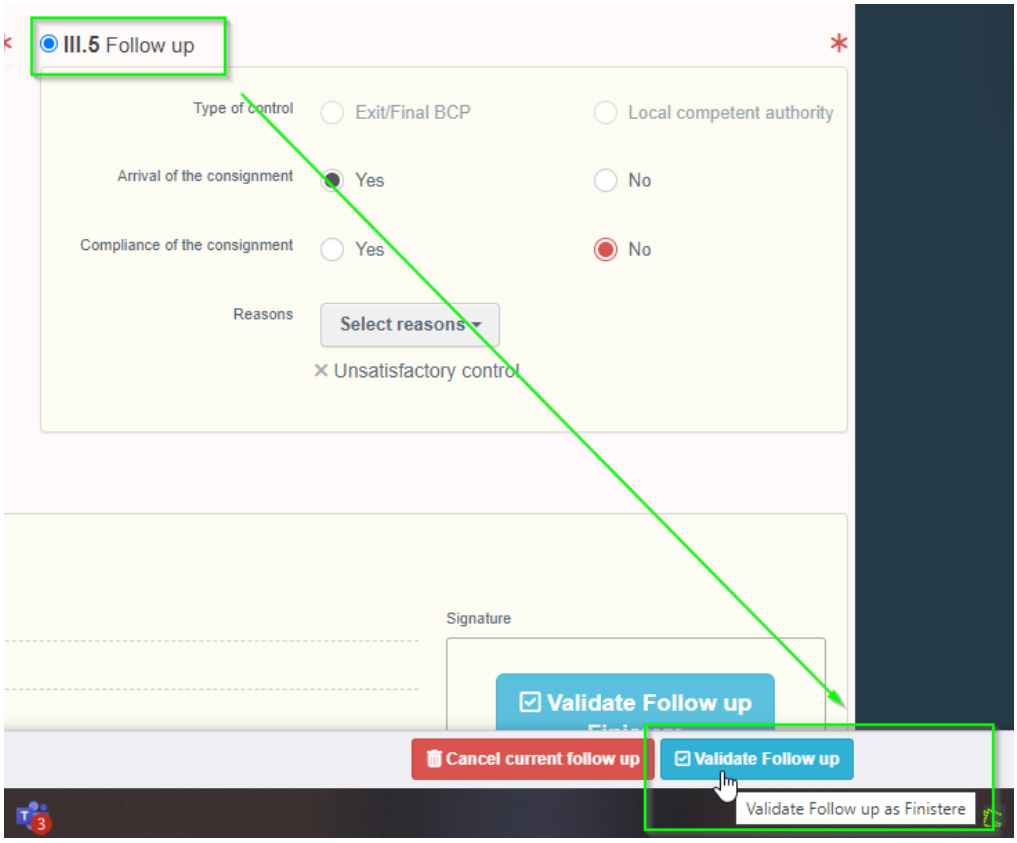




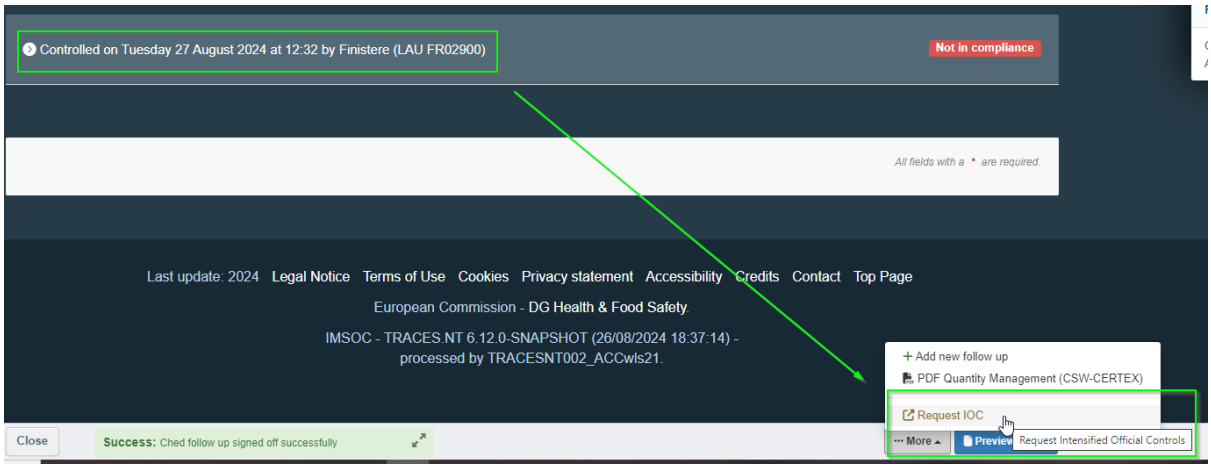
Please note that this possibility is also given when the local authority is using the “add follow-up” access:



The Follow-up must be completed to allow the Local Authority to request the IOC:



Once the Follow-up has been completed, the “request IOC” is available to the Authority:

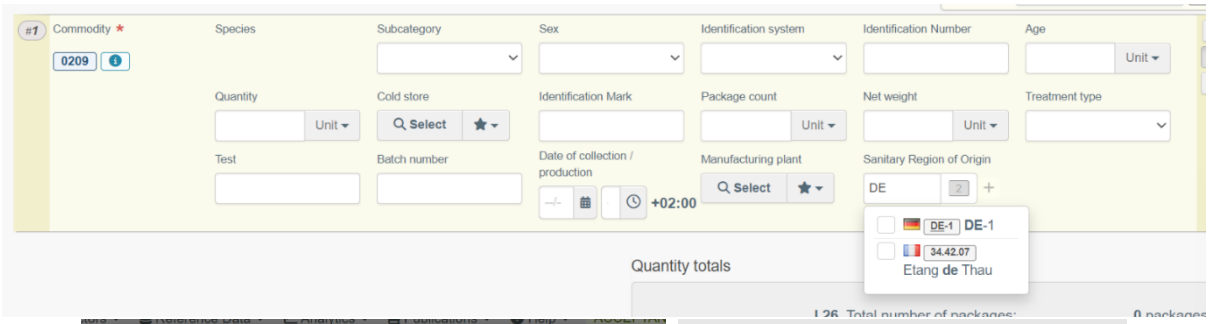


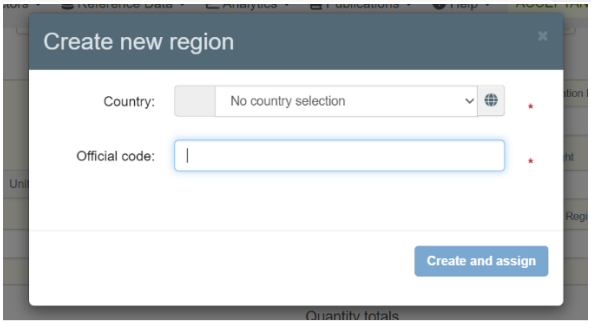
CHED – Horizontal

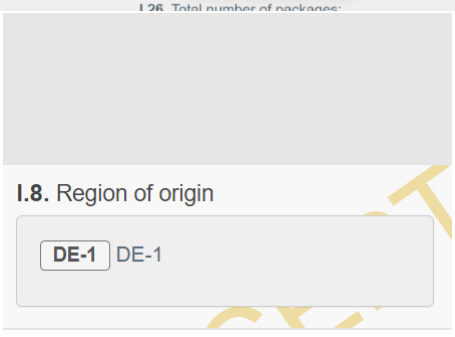
Improvement

Adapt I.8 Region of Origin box in INTRA and I.12 in CHED as free text

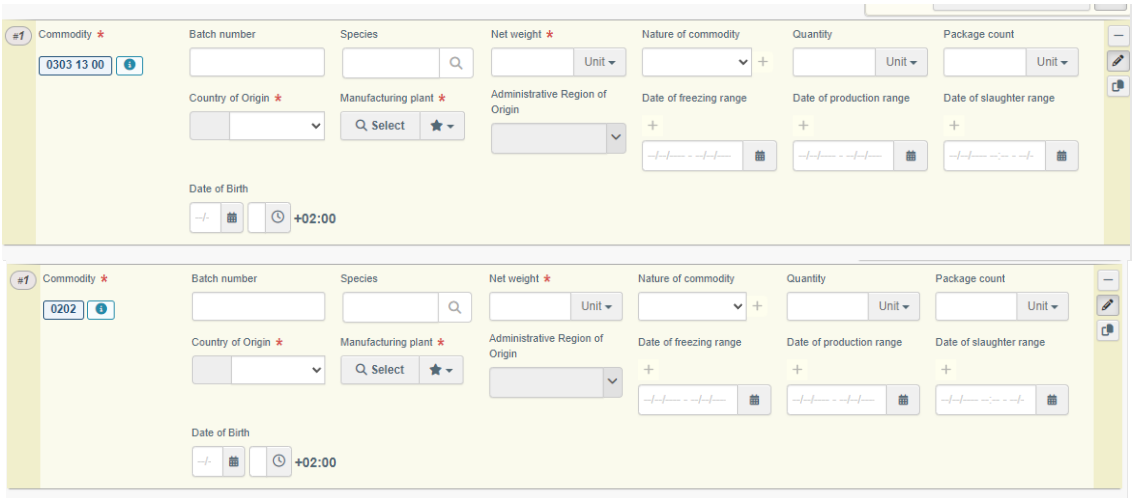
The “Sanitary Region of Origin” will be editable in the box I.30 Description of Consignment, by typing the code as a drop-down menu, displaying the regions already in the system. If the user can’t find the correct region, the free box will allow the creation of a new entry. After confirming the selection, the box I.8 will automatically be filled.







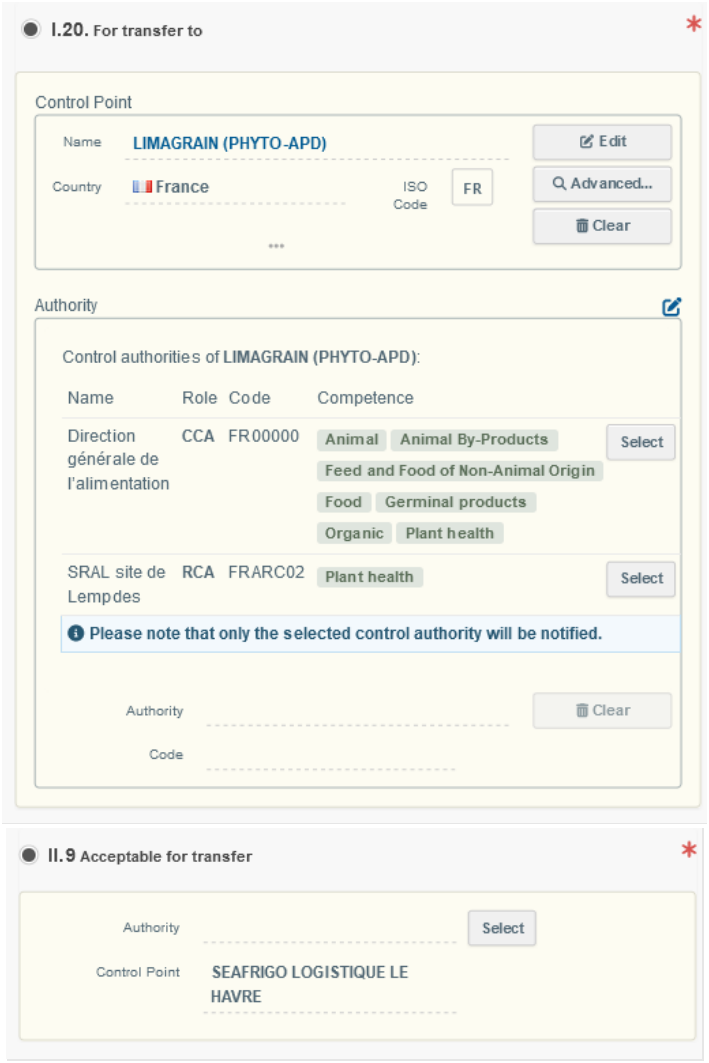
NB: In EXPORT this option is not yet available.



Make the selection of an authority in box I.20 mandatory for consignments "Authorized for transfer"

This is a new feature regarding the I.20 field “For transfer to”, relevant to CHED-D and CHED-PP documents.

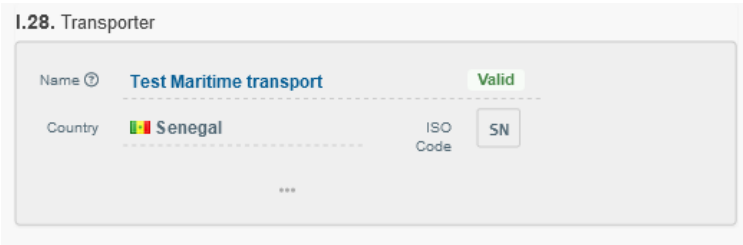
Once the Control Point has been chosen, the user has the possibility to select one of the authorities responsible for that Control Point before being able to submit the document. This allows the Authority to be notified of the issuance of the document and to be able to access it. The data in field I.20 is mirrored into field II.9, which includes a button that redirects to I.20 for further edit eventually. The field is mandatory for validation only, not for submission.

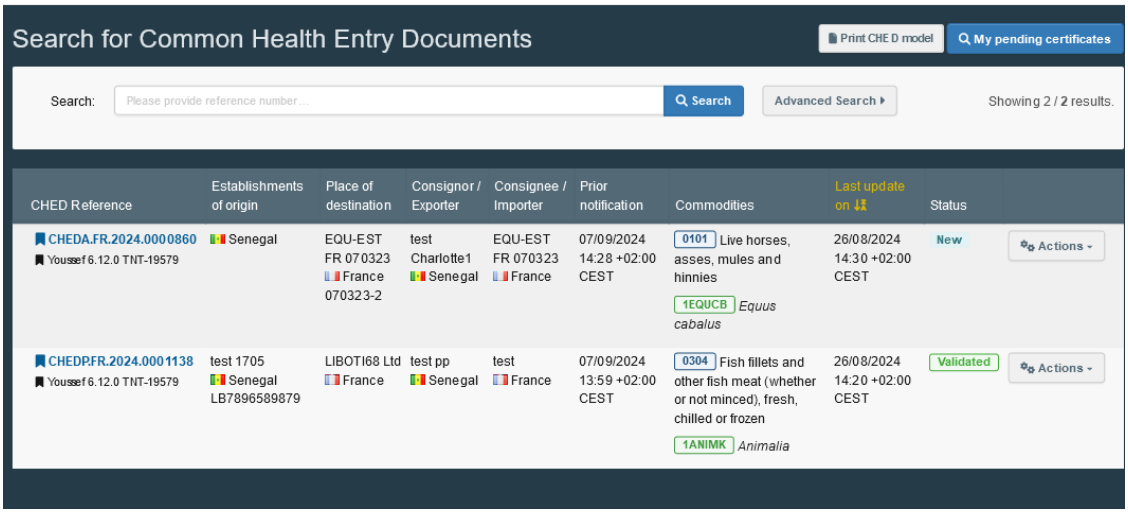


NB: The control point indicated in box I.20 must have control authorities with Read / Write CHED-D/CHED-PP access. If no control authorities are found for the control point, please select a different controlled location. If you consider that the selected controlled location is the correct one, please inform the competent authority to review the control authorities assigned to it.

Access of transporters to CHED

Where a Transporter operator is indicated in field I.28 of a CHED, as a party involved the movement of the consignment described in the CHED, any users linked to that Transporter operator are now enabled access to the relevant CHEDs (not applicable for CHEDs in status Draft).

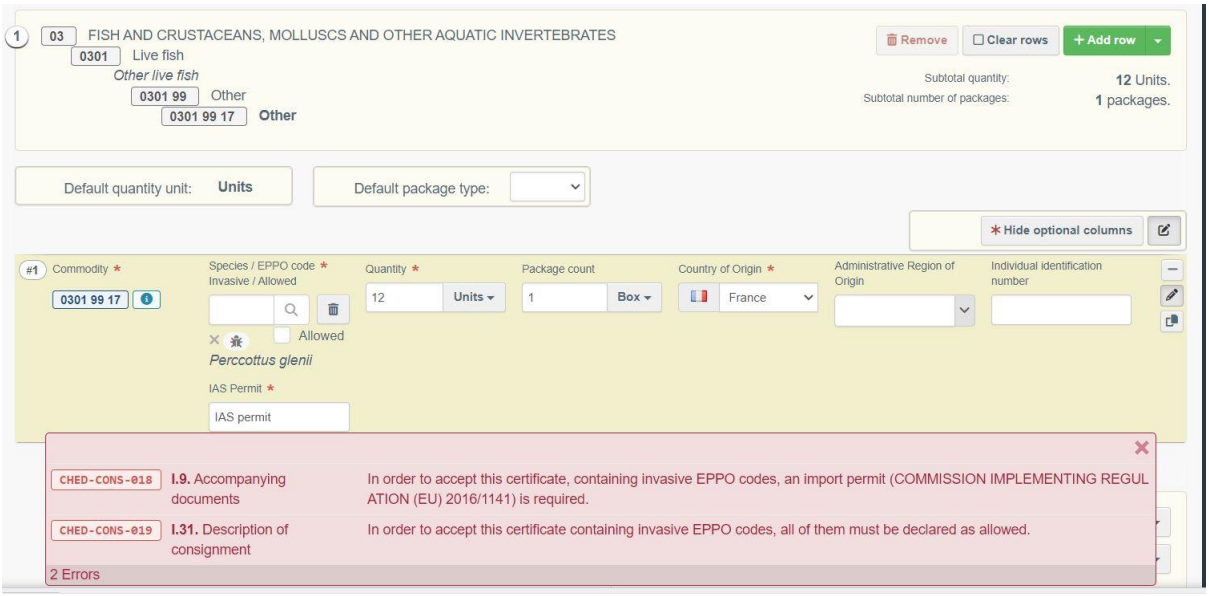


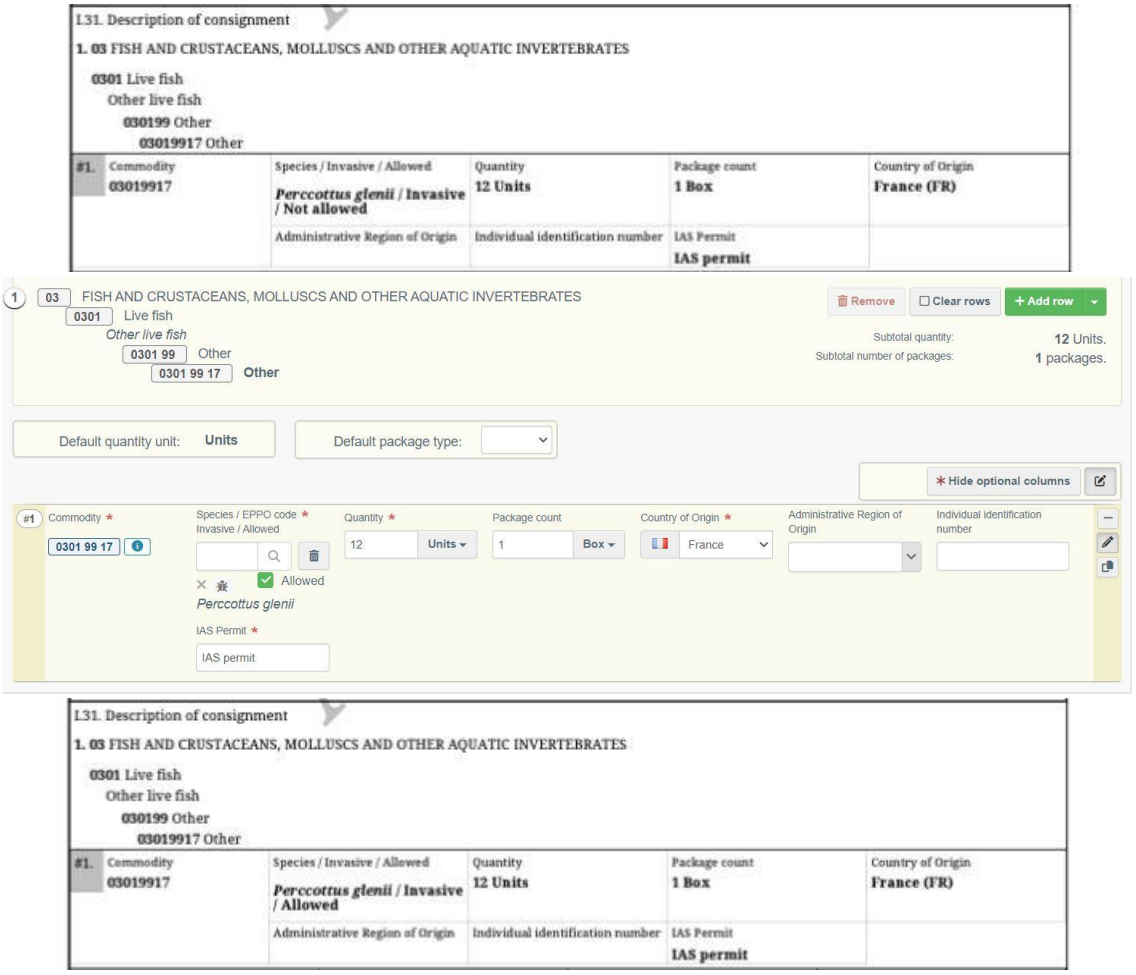


IAS Permit box for Invasive Species in CHED's

The box IAS Permit was added in the CHED documents (CHED-A, CHED-P, CHED-PP, CHED-D), box I.31 description of the consignment. This box is to be filled in when the species selected is an invasive species.

It is the RFC's responsibility when filling the Part I to add the IAS Permit reference in the IAS Permit box (it is a mandatory field). Then, after the CHED is submitted, the BCP officer has to tick the "Allowed" box beside the species selection. The CHED in question will need to have in the box I.9 Accompanying documents an Import permit document uploaded for the CHED to be validated.





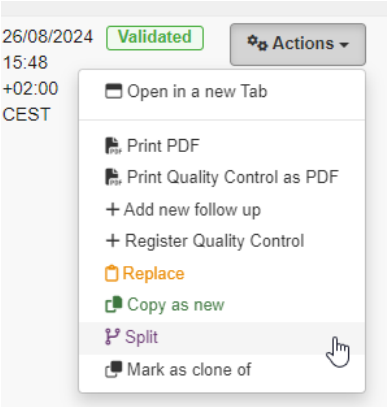
➡ Change: important modification of the Splitting workflow for CHED

Background: previously to version 6.12, a CHED could be split in case of non-conforming goods (CHED-P), destination being a controlled location (Specially approved Custom warehouse) or split at the Border when Border control post was indicated in box I.12 (CHED-P).

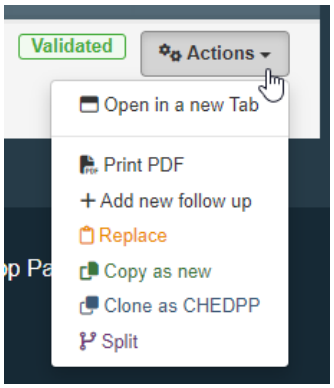
To ensure better alignment with Official controls rules, from now, all CHED, in status “validated” can be split. After the performance of splitting the CHED will have the new status “**SPLIT**”.

A CHED that has been split can no longer be replaced, deleted or cancelled.

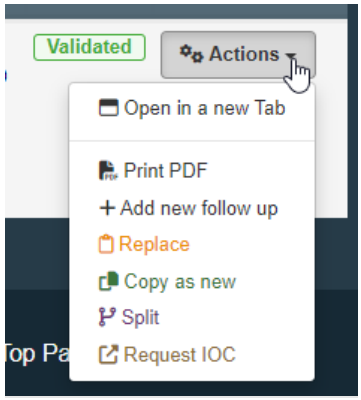
CHED-PP:



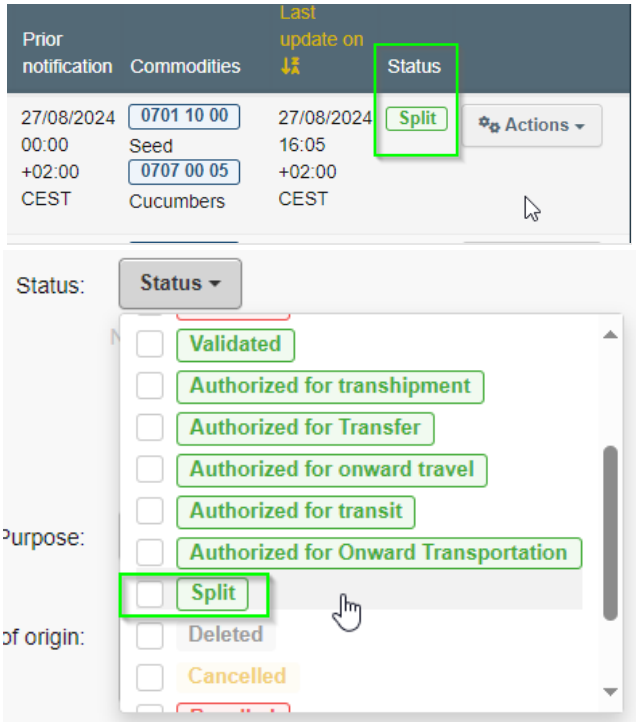
CHED-D:



CHED-P:



Once split, the CHED will have the status “SPLIT”:



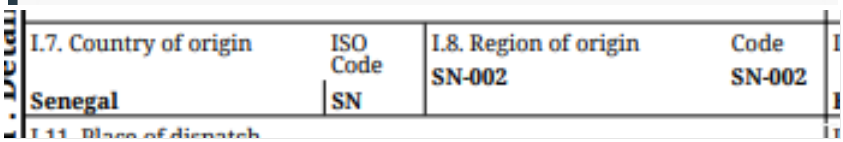
EU Import

➡ Improvements

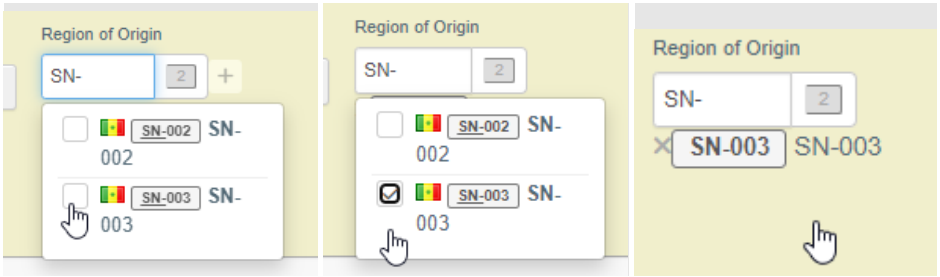
Possibility to select the region of origin

Please note that this functionality will be progressively implemented during the coming weeks.
Depending on the relevant model, the selection/creation of the region of origin is possible by selecting or creating this region in the descriptor column, box I.28.

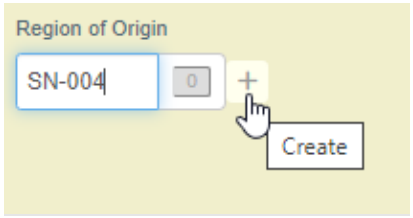
The region will appear in the box I.8 in the online certificate and in the PDF.



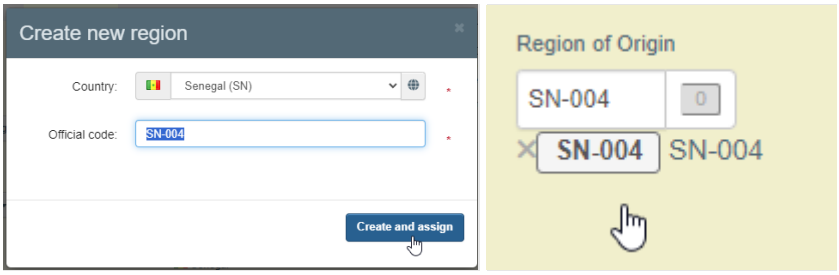
How to select or create a region in the EU import:
Fill in the region name in the ad-hoc field in the descriptor box I.28 and the region will appear when already existing, simply select it.



If the region name does not appear, then click on the "+" sign:

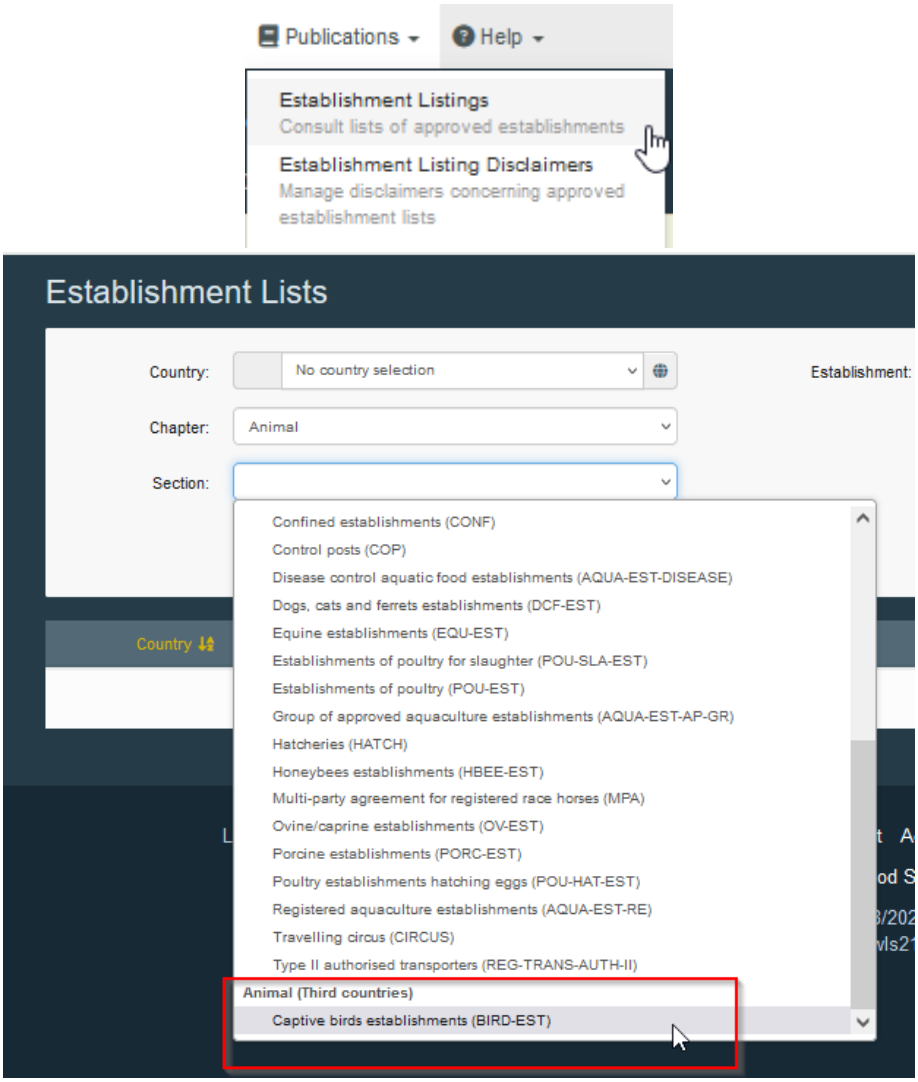


And then on “create and assign”:



Section BIRD-EST for Non-EU countries visibility.

The list of non-EU approved captive birds establishments registered in TRACES under Section **“Captive Birds establishments”, BIRD-EST**, is restored and again available through the Menu “Publications”: “Establishment listings”:



Kindly note that the lists of **EU** “captive birds establishments” are not available for public consultation.

Plant Health

Bug fixes

Server Error 500 error in case of PHYTO validation

Fixed server error when trying to Sign Validation of a Phytosanitary certificate in which box II.10 is ticked in combination with selecting “No” for each additional declaration.

PHYTO - No values can be entered in Concentration box (15) when interface is in certain languages

Fixed a bug in which no concentration values were selectable in the box: “Disinfection and/or disinfection treatment” when the user interface was in certain languages (e.g., Finnish).

PHYTO - Discrepancy in the ePhyto description of the commodity with PDF version

Fixed bug in which discrepancies in the values of the “Description of the commodity” would appear in the PDF version of the certificate.

HS (CN) code not displayed on ePhytos PDF when present in XML

Fixed bug in which commodity codes present in the XML were not displayed on the PDF versions of ePhytos.

Species that are removed from the taxonomy can still be selected in certificates

Fixed bug in which EPPO codes, disabled in the classification tree database, were still available for selection in certificates.

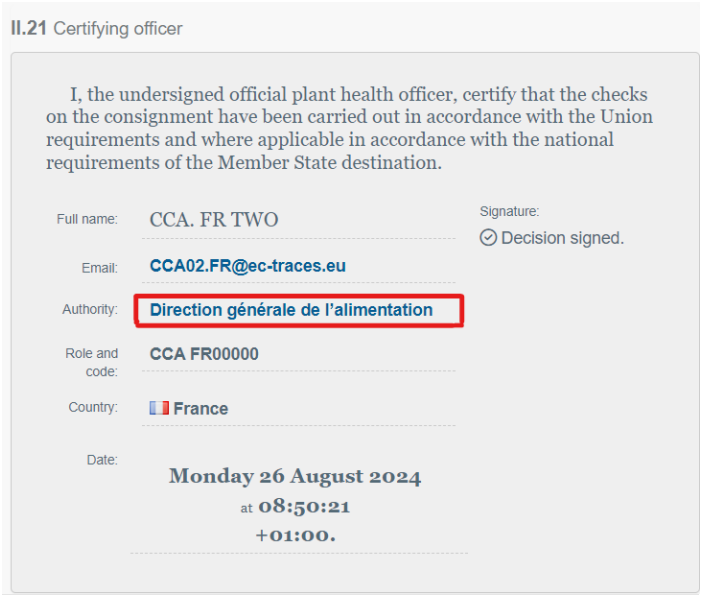
Improvements

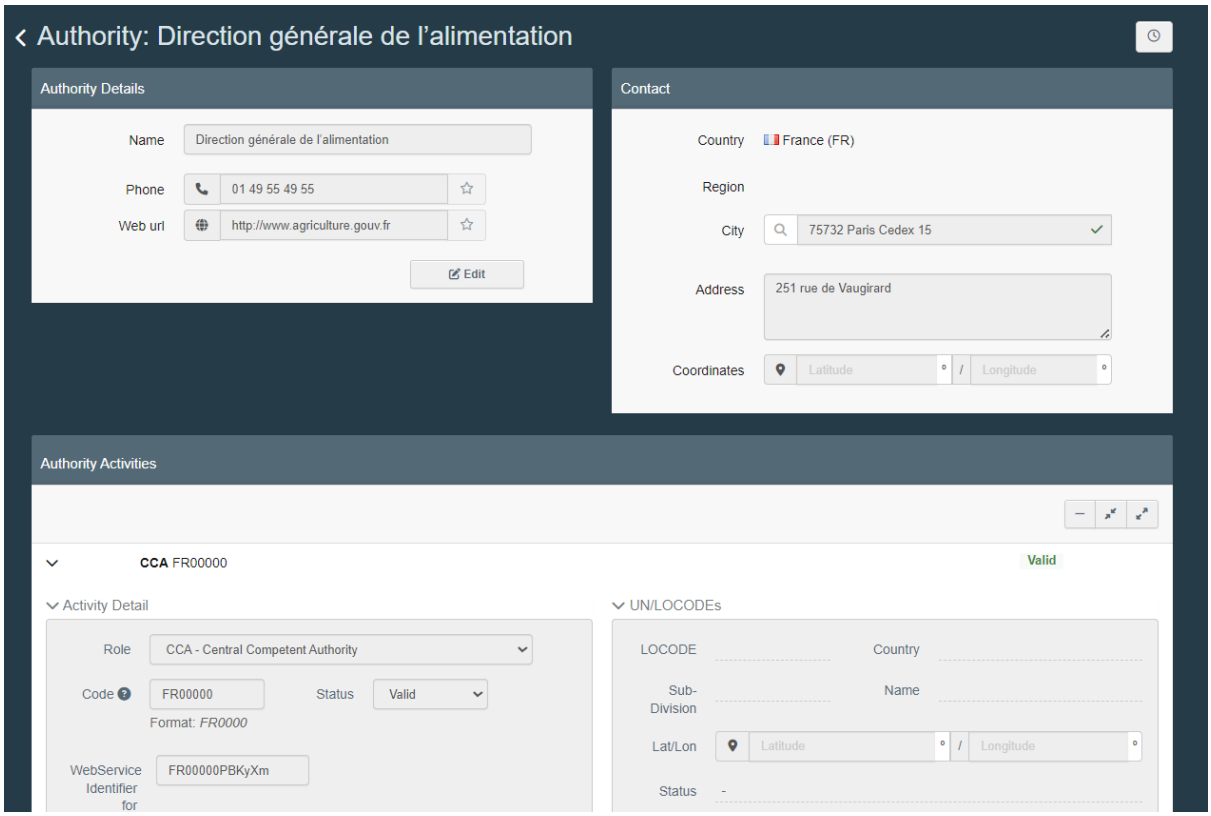
Print "PDF certificate + special requirements" to be available also in the search

A new functionality has been created, allowing for the ability to print the “PDF certificate + special requirements annex” directly from the search screen, thereby negating the requirement to open each certificate individually in order to print:

Authority contact details in box II.21 - Make Authority name a link to Authority details

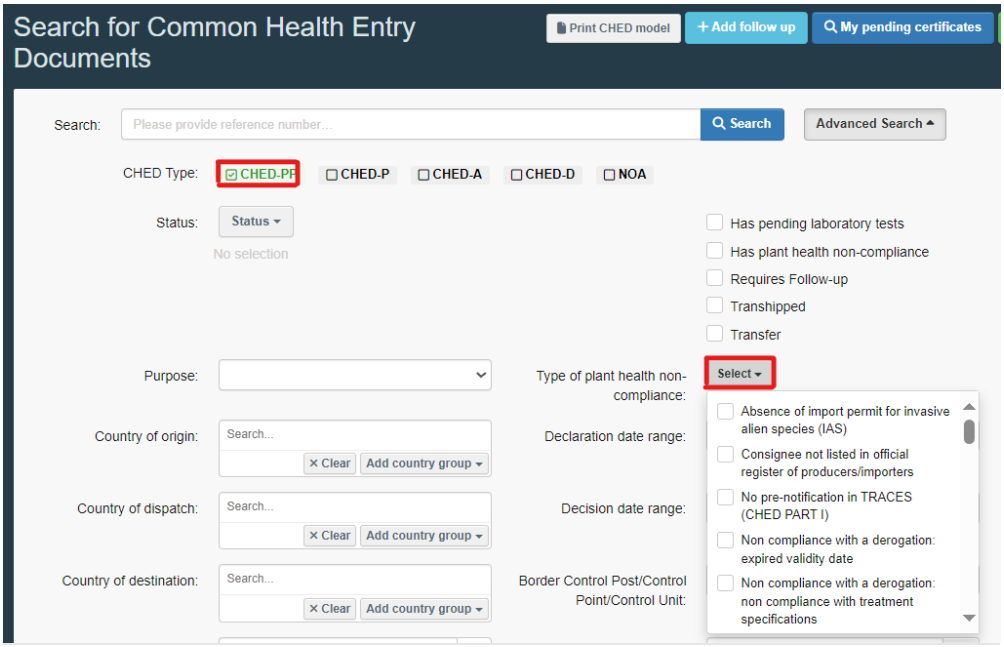
A new feature has been implemented to make the authority's name in box II.21 - Certifying Officer link directly to the Authority details page:





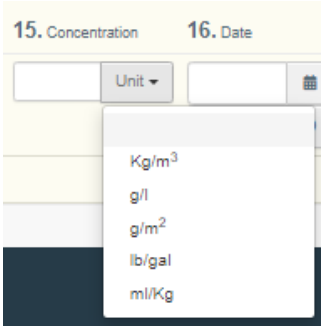
CHED-PP - Update the list of reasons for refusal in the advanced search

A new means to refine searches for CHED-PP certificates has been implemented, allowing to filter results by type of plant health non-compliance.



Change PHYTO field 15 to "Quantity" pattern (Value + Unit)

New concentration units have been added to the section “disinfection and/or disinfection treatment” of the Phytosanitary certificate, including:



ePhyto cloning - Copy MoT, Seal Number fields

Improved the ePhyto cloning functionality to include the additional cloning of the fields: Means of Transport, distinguishing marks, Seal Number and batch number.

Add the possibility of associating French overseas UN LOCODEs + ePhyto permission changes + country code status removal

Improved the visibility of certificates to the relevant authorities when selecting UN/LOCODEs or ISO codes as declared point of entry or destination country.

Organic Operator Certificate

➡ Improvements

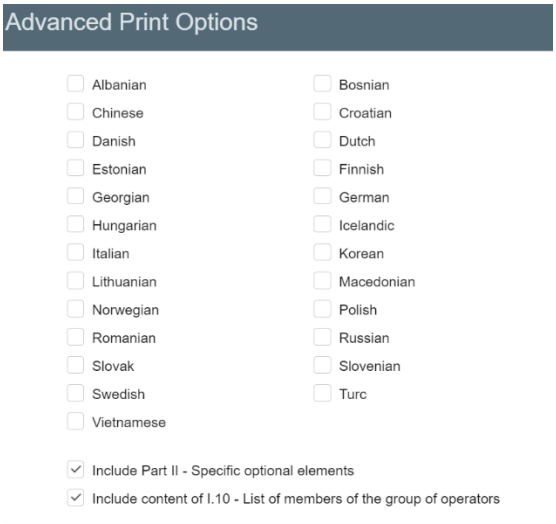
Adapt creation of Certified activities when an OOC is Issued

The activities obtained through an Organic Operator Certificate (OOC) have been adapted to match the newly defined sections.
The activities obtained through OOC will bear the new naming:

- ORGANIC PRODUCTION
- ORGANIC PREPARATION
- ORGANIC DISTRIBUTION
- ORGANIC STORING
- ORGANIC IMPORT
- ORGANIC EXPORT

Allow users to select an option so that the pdf does not show the members list in Certificates of organic operators (when a group of operators is certified).

When an OOC is issued for a group of operators, users have the possibility to hide or display the list of members in the PDF.



Restriction of the Dashboard functionalities

The access to the dashboard 'Favorite Organic Operator Certificates has been restricted to:

- Certified organic operators.
- Organic operators with the following activities:
  - Exempted under Article 34.2
  - Exempted under Article 35.8

Organic Operator Identifier.

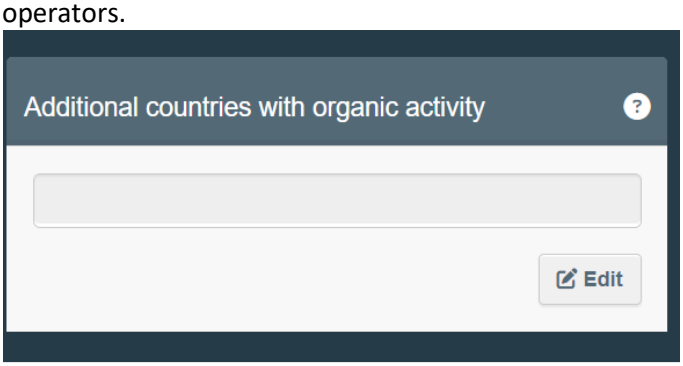
Added the unique operator identifier that is generated the first time an organic certificate is created as a unique identifier in the operator's details as 'Organic Operator Identifier', this identifier cannot be modified.

Organic Operator activity pop-up shows list of certificates of a specific certified operator activity.

Added a popup message which appears when clicking on the Organic Certificate of the operator that is found in the operator's activities in addition to a direct link to the Organic Certificate.

Additional countries with Organic activities box only appear in operators with at least one Organic activity:

The below box has been preserved only for operators with Organic Activities and has been removed from all other type of operators.

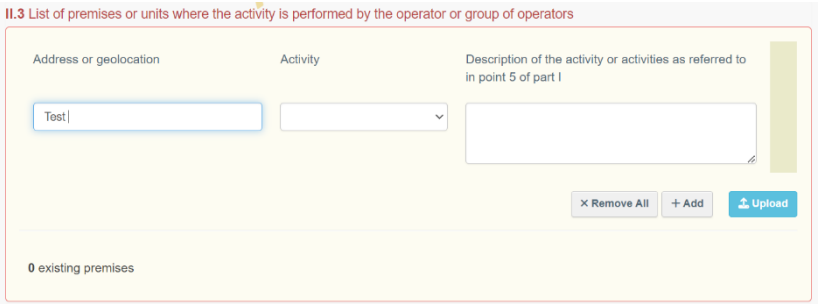


New mandatory fields.

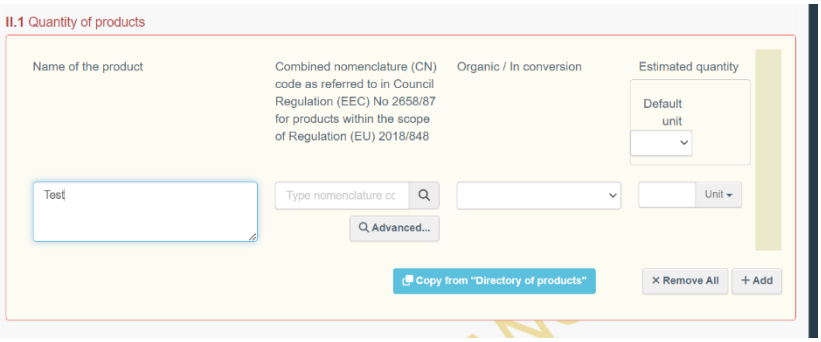
Three fields have been adapted, so that when an information is entered in a part of the field the whole field must be completed correctly.

- List of premises- Description of the activity
- List of products- organic/in-conversion
- Group of operators – Address or other form of identification

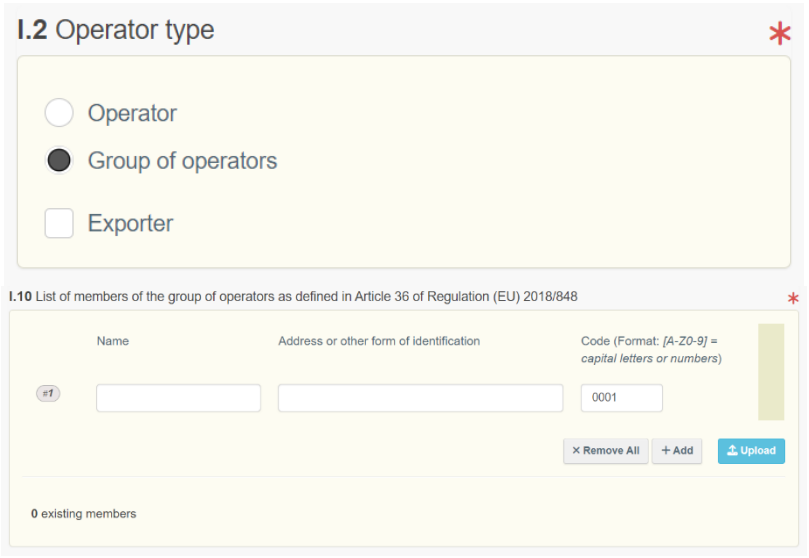
- List of premises- Description of the activity



- List of products- organic/in-conversion.



- When group of operators is chosen, field 1.10 becomes mandatory:



Web Services

Improvements

New checks added in find methods

New checks and errors have been added to the findOperator and findAuthority methods that stop the searches for inappropriate sections for the selected countries. E.g. searching for operators with 3rd country sections in an EU country.

CHED-A Descriptor Column Added

A new descriptor column, CHED-A, has been added to both the 'get' and 'submission' endpoints within the ChedApplicableSPSClassification. This change enhances the classification retrieval process by including a special attribute (IDENTIFICATION_SYSTEM_POSSIBLE_VALUES) in the response of the *getClassificationTreeNodeDetail* function.

DOCOM Last Update Date Calculation

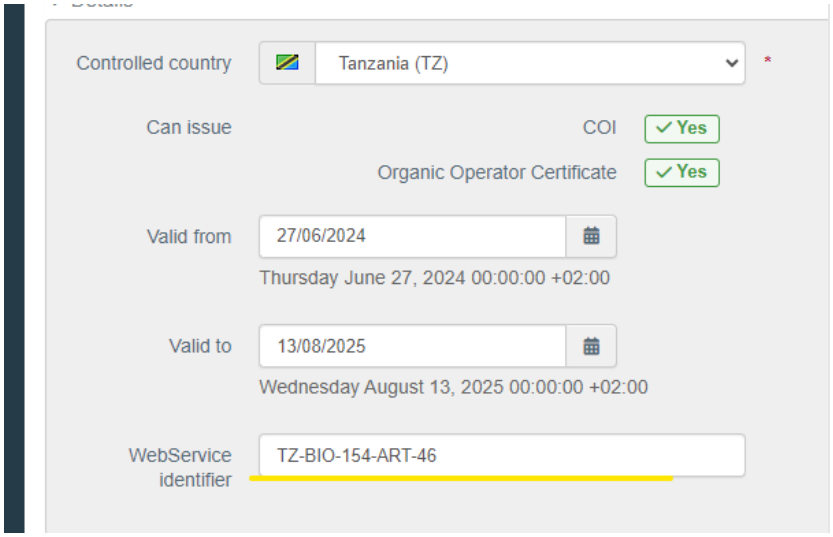
The method for computing the last update date in the DOCOM has been updated to ensure more accurate tracking of changes. This new approach aligns with the mechanism used in CHED/INTRA, improving consistency across the system.

CHED Non-Compliance Metadata to getMetadatas

Enhanced the getMetadatas function by adding new CHED Non-Compliance metadata fields. The following metadata fields have been included: NonSpeciesHarmfulOrganism, NonEuRegulatedHarmfulOrganism, ExtentOfContamination

Introduced a new unique WS identifier for OCB activities.

The existing Organic Control Bodies activity code cannot be unique for a specific user, which lead to conflicts and errors. In cases where a conflict occurs (i.e., two activities with the same code assigned to a user), a new unique identifier will be generated, starting with the original code followed by a random sequence.



Bug Fixes

Resolved BusinessRulesValidationException in OOC

Fixed an issue where the Organic Operator Certificate (OOC) web service was throwing a BusinessRulesValidationException when issuing certificates for third-country. This error occurred in the response concerning product categories, even though these categories were functional within the user interface (UI). The validation logic has been updated to prevent this exception.

Corrected Date Range Filtering in GetOperatorActivityUpdates Results

Fixed an issue in the GetOperatorActivityUpdates method where operators with no updates within the specified date range were incorrectly appearing in the results. The date range filtering has been corrected to ensure that only operators with updates in the selected range are included in the response.

Resolved Server Error in searchRegion Function

Fixed a server error that occurred when searching for a region. The issue, which caused an error to appear in the search results, has been addressed to ensure stable and accurate region searches without server interruptions.

Added Missing Typecode for Packaging Materials in GetChedNonComplianceDetails

Addressed an issue in the GetChedNonComplianceDetails web service where the typecode for packaging materials was missing. This update ensures that all relevant typecodes are now correctly included in the response.

Fixed Unrecognizable Characters in Name and Address Fields

Resolved an issue where the `findOperator` and `getOperator` methods were returning unrecognizable characters in the `Name` and `Address` fields. This problem has been corrected to ensure that these fields display properly without any unexpected characters.