European Commission

TRACES

TRAde Control and Expert System-New Technologies

Release note

Version 2.6.2 , V.2.6.3, V2.6.4
Installation date: 21/09/2017

Intended for
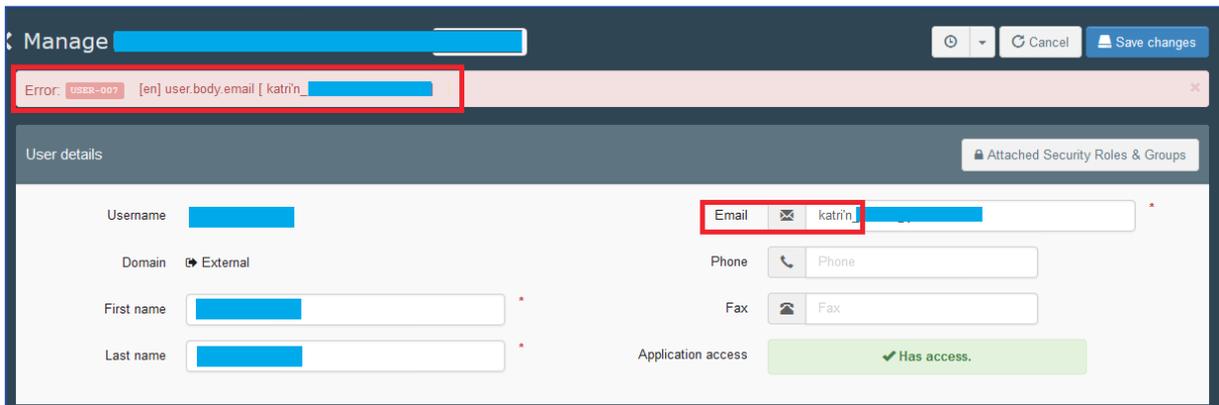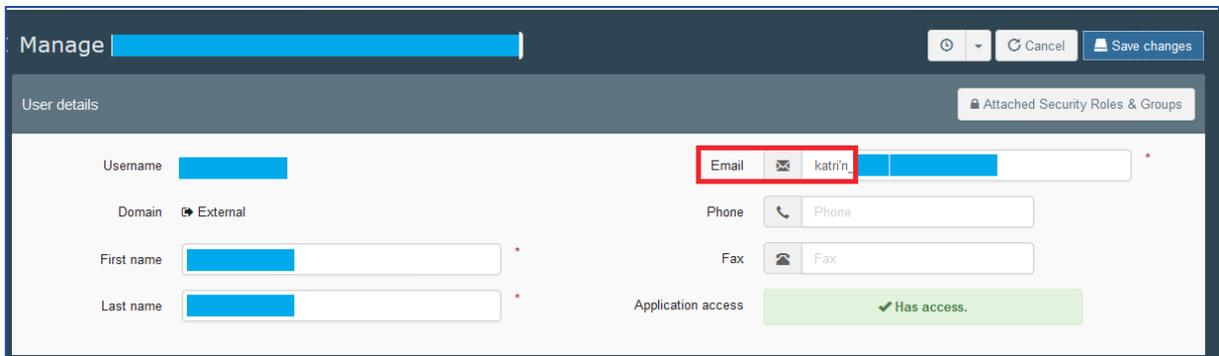
TRACES users (COI)

Health and Food Safety

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I. User management: Bug fix for emails containing apostrophes (V. 2.6.3)

An error message occurred, when user data was saved, that contained an apostrophe in the email address:
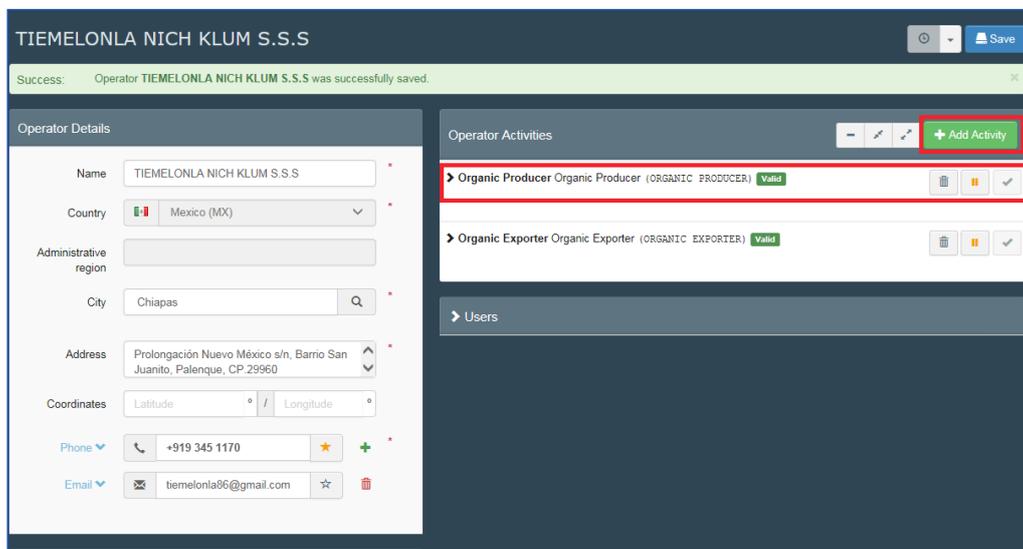

The bug has been fixed and email addresses containing apostrophes can be saved in the user data:
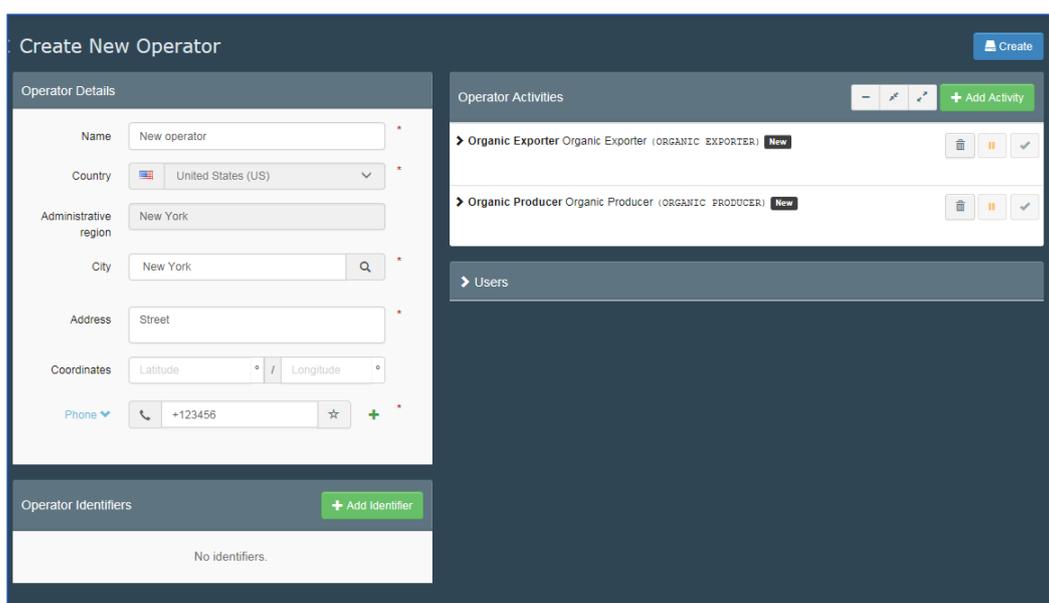
II. Operator Management: Bug fix – Control Body can now add additional activity (V. 2.6.3)

The possibility to add a second activity to an operator was missing for the control bodies. Now, s control body can add a second activity to an existing operator and validate this new activity.

In addition, when creating a new operator, the control body can directly add several activities:

And when clicking on 'create' the activities are automatically validated.

III. COI search results are now displaying Country of clearance/ Point of entry (V. 2.6.3)

IV. COI – completing box 9 – only BCP are selectable (V. 2.6.2)

From now on, only authorities validated as Border Control Post (BCP) can be selected as authority in Box 9:

However, the CCA of the county of the BCP can still sign the COI, even if a BCP is mentioned in Box 9.
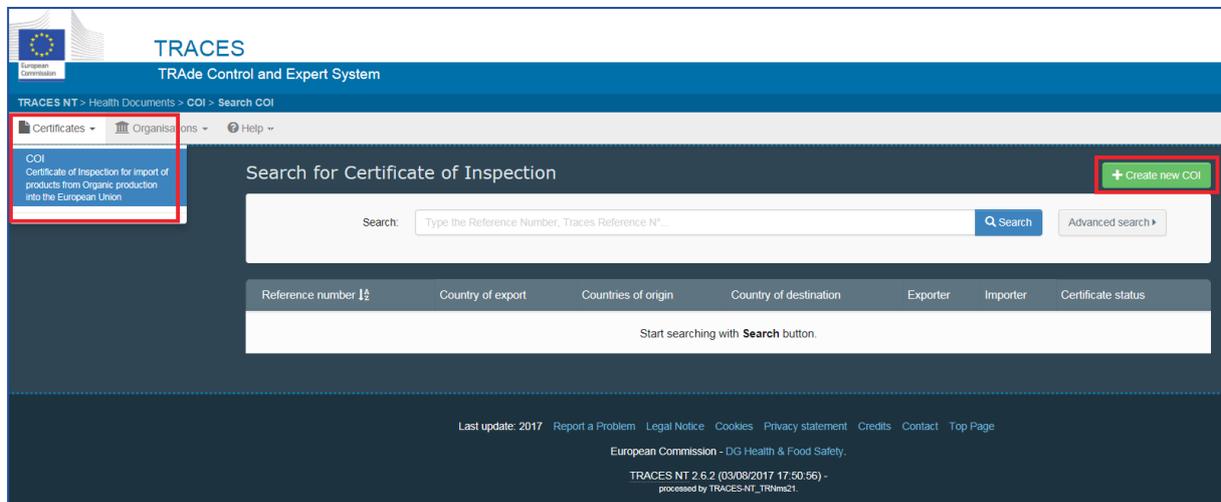
V. COI – Box 13: increased maximal allowed length of lot number (V. 2.6.2)

A user reported an error, based on a lot number in Box 13 that surpassed the maximum of 64 allowed characters. The maximum allowed number has been increased to 100 characters.
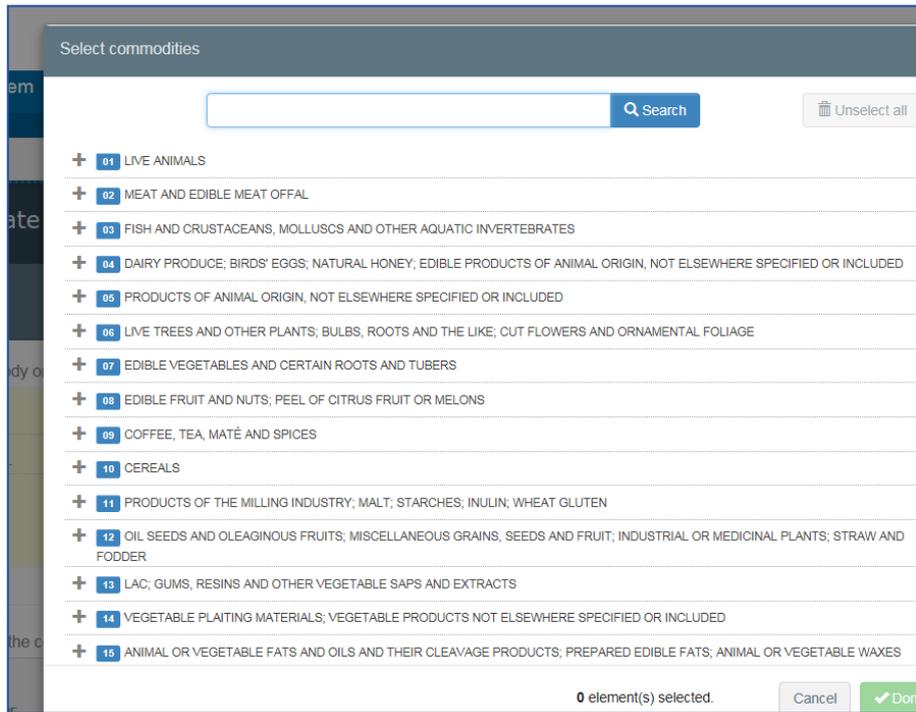
VI. Exporter can start a new COI (V. 2.6.2)

A user with the valid role as exporter (based in a third country) can from now on start a new COI.
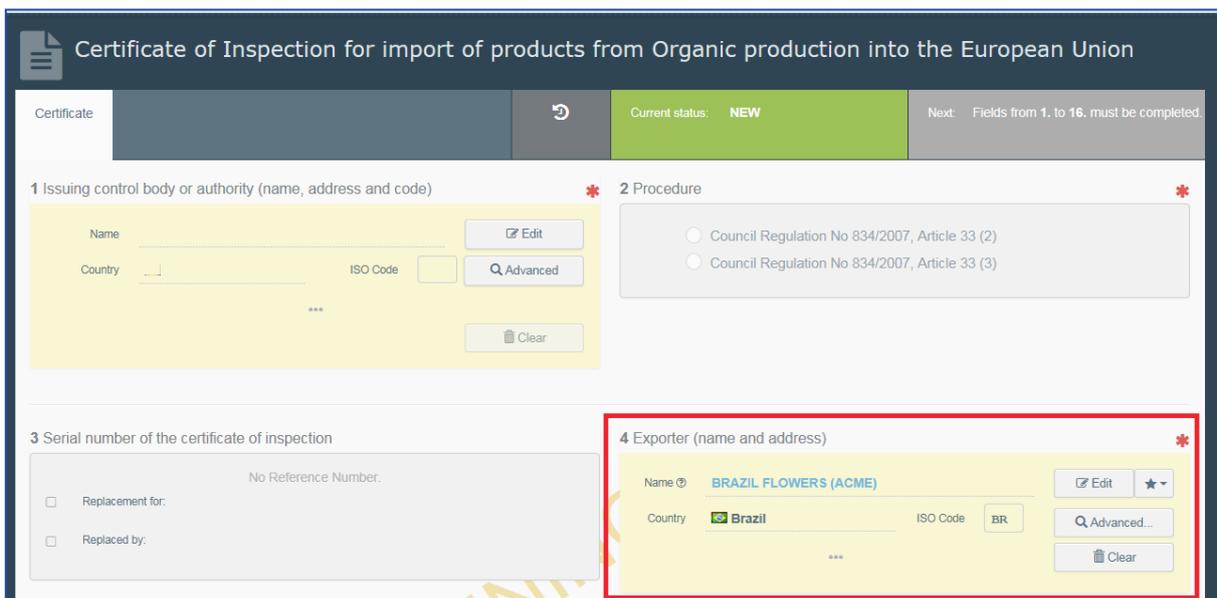Via the menu Certificates > COI the COI search screen is available, where the user can select the button '+Create new COI':

The screen opens, where the commodities can be selected:

After the selection of one or several commodities by the exporter user, the COI form opens, where the organization of the operator has automatically been set as exporter in Box 4:

After completing the mandatory fields, the exporter user is able to save the COI as a DRAFT. A draft COI reference is attributed and the possibility to download the PDF version of the document becomes available:

In addition, the 'submit' button is available, allowing the exporter user to submit the COI to their control body – the control body is then notified that a new COI is waiting for their intervention:

After submitting the COI, the draft reference number is replaced by an official COI reference number:

VII. EXPORTER USER CAN CREATE A NEW OPERATOR (V. 2.6.2)

A valid user registered in TRACES NT as Exporter can create missing operators in the system.
When the user logs in to TRACES NT, the Organizations menu is present and through the link 'Operators' the user can access the operator search.
On the search the user is able to search for operators and click on the button to create a new operator:

After completing the mandatory fields, and saving the entry the operator is created with the activity status 'new' and needs to be validated by the operators control body or competent authority:

VIII.   Exporter user can consult COI where his operator is set as exporter (V. 2.6.2)

An Organic Exporter can view the COI where his organization is set as Exporter. However, he cannot view extract COI that are created from such a COI.

In addition, if the organization is also a producer and has only been selected as producer in box 5 – and not as exporter in box 4 – the user will not be able to see this COI.

IX.   COI issued for Annex III Control body/authority countries (V. 2.6.4)

Annex II Control Body/Authority countries (New Zealand and can now issue a COI, where the exporter (box 4) is identical to the producer (box 5), but the issuing body box 1 is not the same as the operator's control body.

However, these COI can currently only be initiated by the Exporter, the Control authority OR the importer. The control body of the exporter will not be able to initiate them, as they will not be mentioned in Box 1. We are working on a solution which will be implemented in a later system update.

TRAde Control and Expert System – New Technologies (TRACES)

TRACES is a multilingual online management tool which notifies, certifies and monitors trade in animals, products of animal origin, feed and food of non-animal origin, plants, seeds, propagating material, goods of organic origin and woods.

TRACES is an e-government system, following the requirements of the EU Digital Agenda towards dematerialisation of health documents.

Dr Didier CARTON
Head of the TRACES Sector

European Commission
Directorate-General Health and Food Safety
TRACES-NT Sector
B232 07/014
B-1049 Brussels
Tel.: +32 2297 63 50

Mail: sante-traces@ec.europa.eu
Application: https://webgate.ec.europa.eu/sanco/traces
Website: http://ec.europa.eu/traces/
Presentation: http://prezi.com/user/TRACES/

TRACES Toolkit: https://circabc.europa.eu/w/browse/ac0bd3d2-66ae-4234-b09c-a3fa9854acfd
TRACES online help: https://webgate.ec.europa.eu/tracesnt/help/general/Content/Home.htm
FLEGT documentation: https://webgate.ec.europa.eu/tracesnt/user-guide/flegt/index.html

This information sheet is intended for TRACES users.
You can find this document and download it here.